



CORPORATE DATA

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Selena Simmons, CEO

P: (405) 754-1709

A: 319 NW 67th Street, Oklahoma City, OK 73116

W: <https://uniqueresourcemanagementllc.com>

E: uniqueresourcemanagementllc@gmail.com



CAPABILITY NARRATIVE

Unique Resource Management LLC (URMLLC) is a certified Service-Disabled Veteran-Owned Small Business (SDVOSB) dedicated to delivering reliable, efficient, and customized solutions to meet federal agency objectives. With over 21 years of combined government experience, our mission is to support and empower Veterans by providing high-quality transportation, administrative, and healthcare-related services. Our team of experienced professionals and Veterans is committed to delivering results with precision and excellence.

DIFFERENTIATORS



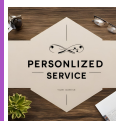
Veteran-Centric Expertise: Our team is led by a 100% Service-Disabled Veteran with over 14 years of direct VA experience, including managing the Beneficiary Travel and Veterans Transportation Program. We bring an insider's understanding of the VA's operational challenges and expectations—something few competitors can match.



Tailored, High-Touch Transportation Services: We don't just transport patients—we deliver a full-service, concierge-level experience. Our clients value our punctuality, compassionate drivers, and seamless coordination with VA appointment systems, which reduces no-show rates and enhances operational flow at healthcare facilities.



Problem-Solving Mindset with VA Insight: Unlike competitors, we bring over 14 years of firsthand VA Health Administration experience, including roles that directly managed the Veterans Transportation Program. This gives us a unique ability to understand internal processes, anticipate pain points, and implement solutions that align with VA protocols and expectations.



Personalized Service with Built-In Oversight: Unlike large national vendors, we offer hands-on, locally managed support with strict quality assurance protocols, including GPS-tracked fleets, real-time dispatch updates, and post-trip service checks. Our commitment to accountability, transparency, and communication ensures peace of mind for both contracting officers and clinical partners.

CORE COMPETENCIES

- Special Needs & Wheelchair Transportation (Non-Emergency Medical Transportation – NEMT)

Fleet/Capacity

- 111 Wheelchair Vans
- 4 Transit Vans
- 3 Ambulatory Vans
- 2 Stretcher Vans

CODES & CERTS

Top NAICS Codes:

- 485991 – Special Needs Transportation
- 621910 – Ambulance Services

Socio-Economic Certifications:



CORPORATE EXPERIENCE



Oklahoma City VA HealthCare System – Wheelchair Transportation Services (Jul 2025–Present).

Unique Resource Management LLC dba Unique Medical Transport LLC provides compliant, high-volume wheelchair transportation services supporting Veteran access to care. Operations are managed by SDVOSB leadership with direct VA Health Administration experience, ensuring alignment with Beneficiary Travel requirements, COR oversight expectations, and patient-centered service delivery.

Selena Simmons, Owner and Operator, brings over 14 years of exemplary federal service with the Department of Veterans Affairs, Veterans Health Administration (2007–2021) in progressive leadership roles including:

- Executive Assistant / Administrative Officer (2018–2021)
- Program Specialist to the Associate Director, Patient Care Services (2016–2018)
- Mobility Manager, Veteran Transportation Services (2015–2016)
- Lead Patient Service Assistant, Beneficiary Travel (2010–2012)
- Patient Service Assistant (2007–2010)



Additionally, Ms. Simmons proudly served as a US Air Force Veteran (2002–2010), with active duty and reserve experience in Life Support Systems and Health Services Management at Tinker Air Force Base.

Company Past Performance Includes Services To:

- Collaboration with Veteran-Owned and Minority-Owned Small Businesses