

Panda Kitchen & Bath (PKB Cabinetry) provides a **limited lifetime warranty** on their products. This warranty applies specifically to the **original purchaser** and is valid for **residential applications only**.

Scope of Coverage

The warranty covers the following items against defects in materials and workmanship under normal use:

- All **cabinets** and accessories
- **Hinges**
- **Drawer glide systems**

Resolution and Limitations

- **Repair or Replacement:** The manufacturer will either repair or replace the defective part at their own discretion.
- **Labor Costs:** The coverage does **not** include labor costs required to remove or install any parts.
- **Finish Matching:** Due to the natural aging process of wood, Panda Kitchen cannot guarantee that the finish of replacement parts will exactly match the existing cabinetry.
- **Obsolete Products:** If a claim is filed for a discontinued item, they reserve the right to replace it with a comparable product from their available inventory.

Key Exclusions

The warranty is automatically voided if damage is caused by any of the following:

- Improper handling, storage, assembly, or installation
- Product modifications or intentional damage
- Exposure to the elements (such as high humidity causing warping or splitting)
- Accidental misuse, abuse, or negligence
- Natural variations in the wood grain, hand-applied finishes, or color changes due to light exposure

To contact Panda Kitchen and Bath (also known as PKB Cabinetry), call their Customer Care team at **1-877-30-72632** or email your claim to claims@pandakitchen.com.

To get help, you need to provide your **order number**, the **purchaser's name**, and **pictures** of the defect.