

Intelco of Delaware Valley offers a limited one-year warranty on their custom countertops from the date of shipment.

Warranty Coverage & Remedies

The warranty strictly covers **defects in materials and workmanship**. If a product is determined to be defective within the one-year timeframe, Intelco will choose to:

- **Repair** the product.
- **Replace** the product.

Note: Intelco is not responsible for labor or service charges associated with the repair or replacement.

Major Exclusions

The warranty does not cover damages resulting from

- **Abuse or improper installation.**
- **Exposure to excessive heat** or water.
- **Abrasive cleaners** or harsh chemicals.
- **Reused plumbing fixtures:** Intelco strongly advises against reusing old fixtures (sinks, faucets, disposers); doing so voids the warranty on those elements.
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Filing a Claim

- **Timing:** Claims for physical damage must be made explicitly **at the time of delivery**.
- **Third-Party Material Warranties:** Because Intelco fabricates and installs surfaces from multiple manufacturers, specific material performance properties may also be covered by affiliate brand warranties. You can find individual links for specific brands like Cambria, Silestone, Corian, and Caesarstone on the [Intelco Resources Page](#).

Contact Information

To request service or manage a claim, you can reach out directly using the details verified on the [Intelco Contact Page](#)

- **Phone:** (856) 384-8562
- **Email:** sales@intelcousa.com
- **Main Address:** 1927 Nolte Dr, West Deptford, NJ 08066 [[1](#)]