

Charlton Cabinets come with a 5-year limited manufacturer's warranty. Because Charlton Cabinetry operates primarily as a regional wholesaler and Ready-to-Assemble (RTA) line distributed through multiple authorized dealers.

Warranty Overview

- **Coverage Period:** **5 years** from the original date of purchase.
- **Eligibility:** Valid only for the **original retail purchaser** and is non-transferable to future home buyers.
- **Core Protection:** Guarantees that components will be free from unnatural defects in **materials and workmanship** under normal residential use.
- **Remedy:** The manufacturer or dealer will choose to either **repair or replace** the specific defective component at their discretion.

What is Covered

- **Cabinet Boxes:** Structurally sound plywood side panels and framework.
- **Doors & Drawer Fronts:** Solid maple wood frames against warping or structural separation under normal conditions.
- **Hardware:** Soft-close glides and 6-way adjustable hinges against functional failure.

Common Exclusions

- **Environmental Damage:** Swelling, shrinkage, or open seams caused by severe humidity fluctuations or lack of climate control.
- **Natural Wood Variations:** Naturally occurring color changes or fading over time from exposure to direct sunlight.
- **Installation Errors:** Issues or physical damage occurring from improper tool use or assembly errors during RTA setup.
- **Wear & Tear:** Everyday chips, superficial scratches, or damage from standard cleaning chemicals

To file a warranty claim, contact:

Charlton Cabinets Distributor support at: (718) 886-4588

Write to them at: 1 White Horse Pike, Barrington, NJ 08007

Contact them via their online customer form: <https://www.charltoncabinetryinc.com/>