# TENANT RIGHTS & RESPONSIBILITIES

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### INTRODUCTION

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#### **PREAMBLE**

- Property Provider: Term to identify those known as owners of real property, property managers, and landlords.
- Special Note Regarding Voucher Holders: This presentation does not include many of the additional rights afforded to those on the Section 8/Housing Program, but some will be addressed

# PRIOR TO MOVE-IN

The initial leasing process, rights and responsibilities.

#### FAIR HOUSING

- Civil Rights Act: All Citizens have a right to rent real estate regardless of race or legal status
- **Federal Fair Housing Act**: Protects against all discriminatory actions by a property provider, such as making a decision based on race or color; national origin; religion; sex; familial status; veteran or military status (new for 2020) or; handicap.
- California Unruh's Civil Rights Act: prohibits discriminatory acts by a business establishment based on numerous status classifications.

#### **QUALIFICATION PROCESS**

- Property Providers should have a credit policy applied equally across all applicants
- Property providers cannot discriminate about source of income, including Tenant's receipt of federal, state or local housing subsidies like Section 8 (2020)
- Property providers cannot charge more than I-months' rent as a security deposit for unfurnished unit
- Property providers cannot charge more than approximately \$45 per application
- Property providers cannot make portions of security deposit "non-refundable" such as a cleaning fee

#### **TENANT RESPONSIBILITIES**

• Honesty in application process, including advising the property provider of all occupants that will be residing in the unit.

#### **TENANT RIGHT**

• Property Provider is to provide you photos of the condition of the unit at the inception of the tenancy

# **DURING THE TENANCY**

Rights and Responsibilities During the Tenancy

#### HABITABLE PREMISES

Every lease has the implied warranty of habitability. This means that your place must be fit for human habitation during the term of your lease.

#### RIGHT TO PRIVACY

A property provider may only enter your dwelling space during the term of the rental or lease agreement in limited situations (Civil Code 1954):

- 1. In an emergency;
- 2. To make repairs, alterations improvements, or supply services that are either necessary or previously approved by tenant;
- 3. To complete a pre-expiration inspection for deficiencies which would result in a deduction from the security deposit
- 4. To show the unit to prospective buyers, prospective tenants, lenders, repairment or contractors;
- 5. When the tenant has vacated the premises and their right to occupy has been terminated by surrender or abandonment; or
- 6. Under a court order allowing entry

#### TENANT RESPONSIBILITY

Tenant must allow the Property provider to proceed with any maintenance or services if given proper written notice to enter the unit. Maintenance includes routine and non-emergency repairs, decoration, improvements whether or not the resident agrees to them. (Civil Code 1954).

#### NEW LAW – GOVERNMENT INSPECTIONS

- Some jurisdictions are passing routine inspections of tenant occupied housing.
- Tenants have a Constitutional right to refuse the inspection (4<sup>th</sup> Amendment)

#### RIGHT TO RESIDE DURATION OF LEASE TERM

- The lease term is the contractual period entered into between property provider and tenant.
- City of Santa Barbara, County of Santa Barbara and City of Goleta require a minimum one-year lease be offered to tenant each year.
- This section assumes tenant is compliant with lease terms

# MONTH-TO-MONTH TENANTS – NO FAULT TERMINATIONS

Property provider cannot terminate certain tenancies unless:

- The owner or close relative of the owner intends to occupy the unit.
- The property will be withdrawn from the rental market completely
- The property provider is complying with a local ordinance, court order, or other governmental entity that results in the need to vacate the property.
- Property Provider intends to substantially demolish or remodel the rental unit. Substantial remodel has a specific definition and not merely paint and carpet. Some local jurisdictions have stricter requirements, like City of SB requiring permits to be provided with the notice to tenant.

#### TENANT RIGHTS – NO FAULT TERMINATIONS

- Right to know why if it is a substantial remodel;
- Right to relocation benefits (different depending on jurisdiction);
- Right to return in City of Santa Barbara with a cap on rental increase

#### **RENT RAISES**

Property providers cannot raise rents more than 5% plus CPI per year if property is not exempt from the law

## TENANCIES EXEMPT FROM LAW (GENERALLY)

- Units that can be individually sold, such as condos and single family homes (unless owned by a corporation or REIT and the tenant received notice that the unit is exempt);
- Tenancies that are under one year, two years of there was a change in composition, but one tenant remained constant;
- New Housing (15 years or newer) and ADUs;
- Duplex where one owner occupied one of the units as their primary resident at the inception of the lease and continues to do so;
- Mobile homes and university owned dormitories

#### TENANT RESPONSIBILITIES

The following general points speak to reasons a property provider could terminate a tenancy for cause

- Non-payment of rent
- Report maintenance issues (e.g. do not commit waste);
- Comply with the Lease Terms, such as not subletting or causing disturbances;
- Comply with laws

## IN ANTICIPATION OF MOVING

Rights and Responsibilities Before Moving

#### PROPERTY PROVIDER NOTICES

- 3-day notices for cause, new laws require that the 3-days exclude weekends and court holidays;
- 30-day notices for certain tenancies
- 60-day early alerts prior to 60-day notices for certain tenancies
- 60-day notices for certain tenancies
- 90-day notice for certain tenancies

#### **TENANT NOTICES**

- If not on fixed-term lease, tenant should give 30-days written notice.
- CAUTION: review written agreement carefully, some leases require that notice be given at the renewal period of the term (e.g. the I<sup>st</sup> of each month)
- RESPONSIBILITY: Tenant is still responsible for the rent during the last 30-day period

#### INITIAL INSPECTION

- Tenant has the right to an initial inspection to be conducted within the 14-day period <u>prior</u> to the scheduled move-out date.
- Property provider is responsible for advising tenant of this right by offering inspection

#### **GIVING POSSESSION**

- Property provider cannot enter premises without written notice until given explicit possession of the unit;
- A symbolic way to give possession is returning keys.

# AFTER MOVING OUT

Security Deposits

#### **TENANT'S RIGHTS**

- Security deposit and/or accounting must be returned within 21days of move out
- Tenant cannot be charged for normal wear and tear
- Tenant is entitled to receipts of deductions that include the service provider's name, phone number, and address if total deduction is over \$125.
- Tenant is entitled to "before and after" photos for work they are being charged for out of their security deposit
- Tenant's property left behind cannot be discarded without special notice to tenant and opportunity to recover



# THE IMPACT OF COVID AND PAST DUE RENTS OWED

• A property provider may go to small claims court no matter how much rent is owed. If the rent due was during COVID, they had to have filled out a special declaration and cannot evict you for this past due rent;

# Q&A

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