

*We're committed to keeping you safe while you play, and we have added enhanced health and safety measures for you and our Pack. We ask guests to follow all posted instructions while visiting Great Wolf Lodge. However, an inherent risk of exposure to COVID-19 exists in any public place where people are present. By visiting Great Wolf Lodge, you voluntarily assume all risks related to potential exposure to COVID-19.*

To help mitigate that risk, we are asking all of our resort guests to answer the following questions. If you are unable to certify that your answers to each of the following questions is "no" then (1) you will not be allowed to proceed with check-in or registration, (2) please do not enter Great Wolf Lodge or promptly exit, and (3) notify your event contact for further direction. If your answer to any of the below changes to "yes" during your stay at Great Wolf Lodge, you must immediately notify your event contact of the change in circumstances.

1. In the past 72 hours, have you or anyone in your guest party experienced:
  - a. Subjective fever (felt feverish) or measured a temperature at or above 100.4°F
  - b. New or worsening cough
  - c. Shortness of breath or chest tightness
  - d. Sore throat
  - e. Vomiting/Diarrhea
  - f. Extreme fatigue
  - g. Loss of sense of taste or smell
  - h. Persistent muscle aches
  - i. Headaches
  - j. Nasal congestion or runny nose
  
2. Have you or anyone in your guest party been diagnosed with COVID-19 in the past 14 days, or do you or anyone in your guest party live with an individual who has been diagnosed with COVID-19 in the past 14 days?
  
3. In the last 14 days, have you or anyone in your guest party knowingly been in close contact with someone who was at the time positive for COVID-19? Close contact means being within six feet of one another for longer than 10 continuous minutes or otherwise having an interaction where you were at an increased risk of exposure to respiratory droplets. A healthcare worker who was outfitted with necessary PPE is not considered to have been in close contact with another for purposes of this question.
  
4. Within the last 14 days have you or anyone in your guest party traveled (i) out of the United States, (ii) on a cruise ship, or (iii) on a river cruise?
  
5. Have you or anyone in your guest party been personally contacted and directed by a government health department or a healthcare provider to currently self-isolate or self-quarantine?

By signing below, you certify that your answer to each of the above questions is "no" and you further acknowledge and assume the risks described above as well as the Terms and Conditions on the reverse side and as further set forth at [www.greatwolf.com/terms](http://www.greatwolf.com/terms). If any of the above answers are "yes" then notify guest services at (866) 671-9653.

**Signed:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

*To be completed by Registration Staff*

Date:

Group:

## COVID-19 Release of Liability and Indemnification Agreement

There is an ongoing health crisis across the country related to the COVID-19 pandemic. Great Wolf Resorts, Inc. and its affiliated companies (d/b/a Great Wolf Lodge) ("Great Wolf") has implemented enhanced safety procedures (detailed at <https://www.greatwolf.com/paw-pledge>). Nonetheless, given the inherent risks of being in a public setting with others, Great Wolf's guests may be exposed to the virus that causes COVID-19 or contract COVID-19 while staying at Great Wolf, while on Great Wolf premises, or while using services provided by Great Wolf related to your group activity.

### Assumption of Risk

By attending a group event at Great Wolf Lodge or signing the reverse side of this form, you represent that you and/or individuals in your household who join you at a group event (as may be the case, from time to time) (collectively, "All Occupants") are aware and understand that, even in light of the safety protocols put in place by Great Wolf, staying at Great Wolf, accessing Great Wolf's premises, and/or using Great Wolf's services involves a risk of exposure to or contraction of COVID-19, which may cause serious injury, loss of work, or death. All Occupants hereby acknowledge this risk and knowingly and voluntarily assume this risk.

### Release of Liability

By participating in Great Wolf's services, a group event, or utilizing Great Wolf facilities, **All Occupants hereby waive, release, and forever discharge to the fullest extent permitted by law any and all liability, claims, or demands, of whatever nature, now known or hereafter known, against Great Wolf and its employees and affiliates (collectively, the "Releasees"), on account of injury, illness, death, or loss of work arising out of or attributable to any exposure to COVID-19 related to their stay at Great Wolf or their use of Great Wolf's premises or services, whether arising out of the negligence of Great Wolf or any other Releasee or otherwise.** All Occupants also agree not to make or bring any such claim against Great Wolf or any other Releasee, whether on their own behalf or on the behalf of their minor children, as applicable, and forever release and discharge Great Wolf and all other Releasees from liability under such claims. If any Occupant violates this agreement, you will be responsible for paying all costs and fees, including attorneys' fees, that Great Wolf incurs arising out of the violation of this agreement.

### Indemnification

By participating in Great Wolf's services, a group event, or utilizing Great Wolf facilities, **All Occupants agree that, to the fullest extent permitted by law, they will indemnify, defend, save, and hold harmless Great Wolf against all losses (including the costs of defending claims) resulting from, arising out of, relating to, or incurred by reason of, in whole or in part, any exposure to COVID-19 arising out of or relating to their stay at Great Wolf or their use of Great Wolf's premises or services—including any exposure to COVID-19 of any person that they or any other Occupant invited to use Great Wolf's premises or services.**

### Individual Arbitration

By participating in or facilitating Great Wolf's services, a group event, or utilizing Great Wolf facilities, respectively, All Occupants and Great Wolf agree that any dispute with or claim against Great Wolf or any of its employees or affiliates (a "Claim") arising out of or relating to any Occupant's stay at Great Wolf or use of Great Wolf's premises or services that is not resolved by calling our customer service department at 844.473.9653 will be resolved through an individual binding arbitration or an individual action in small claims court. Class arbitrations and class actions are not permitted, and your Claim may not be consolidated with any other person's claim. All Occupants and Great Wolf agree that the U.S. Federal Arbitration Act governs the interpretation and enforcement of this provision, and that All Occupants and Great Wolf are each waiving the right to a trial by jury or to participate in a class action.

Before an Occupant commences an arbitration or files a small claims court action with respect to a Claim, the Occupant must first send to Great Wolf a written notice of the Claim ("Notice"). The Notice must (1) be sent by certified mail; (2) be addressed to: 350 N. Orleans Street, Suite 10000B, Chicago, Illinois 60654, Attn: Legal Department; (3) describe the nature of the Claim; and (4) specify the damages or other relief sought. If the Occupant and Great Wolf do not resolve the Claim within 30 days after the date on which Great Wolf received the Notice, either the Occupant or Great Wolf may commence an individual binding arbitration or file an individual action in small claims court to resolve the Claim.

Any such individual binding arbitration shall be administered by the American Arbitration Association and be conducted in accordance with its Commercial Arbitration Rules, including the Consumer-Related Disputes Supplementary Procedures, if applicable (the "Rules"). Contact information for the American Arbitration Association, as well as copies of the Rules and applicable forms, are available at <http://www.adr.org>. In circumstances in which the Rules provide for an in-person hearing, such hearing will, at your request, take place in the U.S. county (or parish) of your residence, or otherwise in Chicago, Illinois. For any non-frivolous Claim that does not exceed \$50,000, Great Wolf will pay all costs of the arbitration, and reimburse any filing fees you may be required to pay. If the arbitrator awards you damages that are greater than Great Wolf's last written settlement offer communicated before commencement of the arbitration, Great Wolf will pay you the greater of \$1,000 or the amount of the award.