Hours Monday - Friday 7:00-12:00 and 3:00-6:30 (Closed 12:00-3:00) Saturday- 8:00-12:00 only, No evening hours. Sunday- 8:00-12:00 and 5:00-6:30

We will be closed Easter, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas and New Year's Day. We will also close at 12:00 p.m. on Christmas Eve and New Year's Eve THERE IS ABSOLUTELY NO PICK UPS OR DROP OFFS ON ANY OF THE ABOVE HOLIDAYS!

We close promptly at 6:30 p.m. We will wait 5 minutes maximum after closing for you to arrive, but only if notified that you are coming, (if not notified we will not wait). If you have not arrived within the additional 5 minutes we have allotted then you will no longer be able to pick up or drop off your dog. If you arrive after the allotted 5 minutes, you will be charged \$5 per additional minute we waited.

Boarding check out is 12:00 pm. If your dog is checked out by 12:00 pm there will be no charge for the day. If your dog is checked out after 12:00 pm a daycare fee will be charged for that day. If your dog is not checked out by closing your dog will be considered a boarder and you will be charged the boarding rate for the day.

Boarding over a holiday - A \$50 deposit is required to schedule boarding over all of the above holidays. \$40 of your deposit will be applied to your dog's stay.We will retain \$10 as a holiday fee. If a cancellation is made within 14 days of your scheduled arrival date the entire deposit will be forfeited.

If you are scheduled to drop off in the pm and arrive in the am without notice you will be charged a \$20 inconvenience fee (or the reverse).

If you arrive earlier than scheduled to pick up your dog without a minimum of a12hr notice you will be charged for some or all of your stay, depending on the number of hours or days you shortened your stay.

- \$27 (\$45 for 2 dogs, \$63 for 3 dogs) if check out was scheduled in the afternoon but pickup is in the morning of that day
- \$22 (\$35 for 2 dogs, \$48 for 3 dogs) if check out was scheduled in the morning but pick up is the night before
- \$49 (\$80 for 2 dogs, \$111 for 3 dogs) If check out is 1 full day before scheduled check out
- \$76 (\$125 for 2 dogs, \$174 for 3 dogs) if check out is more than 1 and 1/2 days early,

Boarding

We board DOGS only

All dogs must be at least 6 months old.

All dogs must be spayed or neutered by 7 months.

All dogs must be social and well behaved and pass a temperament evaluation.

All dogs must be current on Rabies, Dhlpp (distemper) and Bordetella (kennel cough).

- Proof of vaccination is required by a licensed Veterinarian..
- All dogs must be flea free and be on a flea and tick preventative. If fleas are detected your dog will be given a flea preventative at your expense.
- We reserve the right to deny any dog for boarding or daycare for any reason we see fit without explanation.
- Sleeping areas can be shared by more than one dog from the same family only. Our sleeping areas can accommodate 1 large dog, 2 medium dogs or 3 small dogs.
- If your dog prefers a crate, we can accommodate him.
- Please provide your own food and treats. Bring extra incase you are delayed. If you do
 not provide enough food for the entire stay we will feed your dog at a rate of \$2 per
 feeding. We cannot be held liable if our food causes intestinal issues.
- We treat your dog with 1/2 of a Milkbone everytime they are kenneled. However, you may

provide your own treats.

- Please do not bring rawhides. We have banned rawhides. If you bring them we will NOT give them to your dog.
- We do provide cots and blankets however if you wish to bring beds or blankets they are welcome. Please DO NOT bring bowls. We prefer to simplify feeding by using our own stainless bowls.
- We cannot be held liable for lost or unreturned items.
- Oral or topical medications can be administered. We DO NOT give injectable medication.
- Please provide the means for which oral medication is administered. Such as cheese, pill pockets etc.. If nothing is provided we will use peanut butter to administer the meds.
- We cannot accept guests with stitches, cones, bandages, casts, or splints.
- If your dog displays any negative temperament during his stay he will be quarantined in his sleep area away from the other boarders for the duration of his stay. He will be let out into the yard 3 times per day for potty only and will not be allowed to interact or play.
- If your dog is quarantined he *WILL NOT* be accepted back for boarding or daycare.
- If your dog gets ill or needs to see a veterinarian, we will contact you immediately. If you are unreachable we will contact your emergency contact to assist in decision making. We will contact your vet also. If your vet is unavailable we will use any vet that can assist us. If no vet is available and the situation calls for immediate care, we will utilize Med Vet.

<u>Day Care</u> Monday-Friday *only!*

All dogs must be social and well behaved.

All dogs must be current on Rabies, Dhlpp (distemper) and Bordetella (kennel cough). Proof of vaccination by a licensed veterinarian is required.

All dogs must be spayed or neutered by 7 months.

All Dogs must be at least 6 months old.

- We reserve the right to deny a puppy if we feel it is not mature enough for our environment.
- All dogs must be flea free and be on a flea and tick preventative.
- If fleas are detected your dog will be given a flea preventative at your expense.
- Daycare is usually not available the day before or the day after all major holidays. We will notify you.
- Daycare dogs do interact with the boarding dogs and are treated exactly the same as boarding dogs.
- Daycare dogs will have a rest area (kennel) assigned to them and will have a one and a half hour rest period in the morning and a 2 hour rest period in the afternoon.
- We can feed your dog lunch only at daycare.

Due to limited kennel space. Daycare visits need to be canceled no later than 9:00 a.m.the day of your scheduled visit.If your visit is not canceled by 9:00 a.m. you will be charged 50% of your scheduled fee.

<u>Rates</u>

Boarding Rates per day:

- 1 dog-\$49
- 2 dogs same family same kennel \$80
- 3 dogs same family same kennel \$111
- Suite, 3 dog minimum \$129
- Suite 4 dogs \$160

Daycare packages:

- Single Dog Package: \$486 for 20 visits (expire within 60 days of purchase and are non-transferable and non-refundable) Unused visits are forfeited at expiration.
- Two dog package: \$783 for 20 visits (expire within 60 days of purchase and are non-transferable and non-refundable) Unused visits are forfeited at expiration.

- Daycare Rates per day:
- * 1 dog \$27
- * 2 dogs \$45
- * 3 dogs \$63

<u>Baths</u>

*Basic baths (shampoo and towel dry) are available for Boarding Dogs only. It is up to our discretion to bathe a dog, or any dog over 75 lbs, or with too much fur, or if the fur is matted, or any other condition that may cause us concern.

* No nail trims

Small dogs under 20lbs: \$20 Medium dogs under 50 lbs: \$25 Large dogs over 50lbs: \$30