

January 2023

## Traveller's Stay and Play

### Hours

Monday - Friday 7:00-12:00 and 3:00-6:30

Saturday- 9:00-12:00 (No evening hours)

Sunday- 9:00-12:00 and 5:00-6:30

We will be closed on the seven major holidays. We will close at 12:00 p.m. on Christmas Eve and New Year's Eve

### **THERE IS ABSOLUTELY NO PICK UPS OR DROP OFFS ON ANY OF THE SEVEN MAJOR HOLIDAYS!**

A \$60 deposit is required to schedule boarding over all major holidays and holiday weekends. \$50 will be applied to your stay. \$10 will be a holiday fee.

**We close promptly at 6:30 p.m.** If you arrive after closing to pick up or drop off your dog, there will be a **\$5 per minute fee**. If notified, we will wait 5 minutes maximum after closing for you to arrive. (if not notified we will not wait). If you have not arrived within 5 minutes you will no longer be able to pick up or drop off your dog that day.

### Boarding and Daycare requirements

We board DOGS only

All dogs must be at least 6 months old.

All dogs must be spayed or neutered by 7 months.

All dogs must be social and well behaved and pass a temperament evaluation.

All dogs must be current on Rabies, Dhlpp (distemper) and Bordetella (kennel cough). Proof of vaccination is required by a licensed Veterinarian..

We reserve the right to deny service if vaccinations are expired.

All dogs must be flea free and be on a flea and tick preventative. If fleas are detected your dog will be given a flea preventative at your expense.

We reserve the right to deny any dog for boarding or daycare for any reason we see fit without explanation.

## Boarding

Boarding check out is 12:00 pm. If your dog is checked out before 12:00 pm there will be no charge for the day. If your dog is checked out after 12:00 pm a daycare fee will be charged for that day.

If your dog is not checked out by closing you will be charged the boarding rate for the day.

Sleeping areas can be shared by more than one dog from the same family only. Our sleeping areas can accommodate 1 large dog, 2 medium dogs or 3 small dogs.

If your dog prefers a crate, we can accommodate him.

Please provide your own food and treats. **Bring extra incase you are delayed.** If you do not provide enough food for the entire stay we will feed your dog at a rate of \$2 per feeding. We cannot be held liable if our food causes intestinal issues. We treat your dog with ½ of a Milkbone everytime they are kenneled. However, you may provide your own treats. Please do not bring rawhides. **We have banned rawhides.** If you bring them we will NOT give them to your dog.

We do provide cots and blankets however if you wish to bring beds or blankets they are welcome. **Please DO NOT bring bowls.** We prefer to simplify feeding by using our own stainless bowls. We cannot be held liable for lost or unreturned items.

Oral or topical medications can be administered. We **DO NOT** give injectable medication. Please provide the means for which oral medication is administered. If nothing is provided we will use peanut butter to administer the meds.

We cannot accept guests with stitches, cones, bandages, casts, or splints.

If your dog displays any negative behavior during his stay he will be quarantined in his sleep area away from the other boarders for the duration of his stay. He will be let out into the yard 3 times per day for potty only and will not be allowed to interact or play. If your dog is quarantined he **WILL NOT** be accepted back for boarding or daycare.

If your dog gets ill or needs to see a veterinarian, we will contact you immediately. If you are unreachable we will contact your emergency contact to assist in decision making. We will contact your vet also. If your vet is unavailable we will use our vet or any vet available to assist us. If a vet is unavailable and the situation calls for immediate care, we will utilize the Dayton Care Center Emergency Vet on Clyo Rd. You are responsible for any fees incurred for a vet visit.

### Boarding Rates per day:

1 dog-\$49

2 dogs same family same kennel - \$80

3 dogs same family same kennel - \$111

Suite, 2 5x7 kennels side by side with a passthrough for access to both kennels.

3 dog minimum - \$129

Suite 4 dogs - \$160

## **Baths for boarding dogs**

\*Exit baths (shampoo and towel dry) are available for boarding dogs only. It is up to our discretion to bathe any dog over 75 lbs, or with too much fur, or if the fur is matted, or any other condition that may cause us concern. \* No nail trims\*

Small dogs (under 20 lbs.) \$20

Medium dogs (under 50 lbs) \$25

Large dogs (50-75 lbs.) \$30

## **Day Care**

**Daycare is provided Monday-Friday only.**

Daycare may not be available the day before or the day after all major holidays. We will notify you.

Daycare dogs will have a sleep area assigned to them and will have a one hour rest period in the morning and a 2 hour rest period in the afternoon

We *can* feed your daycare dog lunch. We do not feed daycare dogs breakfast or dinner. Treats are welcome.

Daycare Rates per day  
\$27 for one dog  
\$45 for 2 dogs  
\$63 for 3 dogs

Daycare packages- Visits expire within 60 days of purchase and are non-transferable and non-refundable.

Single Dog Package  
Purchase 20 visits for \$486

Two Dog Package  
Purchase 20 visits for \$783

Payment is due in full at the time of purchase.

If you purchase a 2 dog package and bring only 1 dog, you will forfeit the difference -or- you may purchase a single day visit for one dog at the current daily rate.

## Fees

- If a **24 hour notice** is not provided for early pick up you will be charged:
  - \$27 (\$45 for 2 dogs, \$63 for 3 dogs) if check out was scheduled in the afternoon but pickup is in the morning.
  - \$22 (\$35 for 2 dogs, \$48 for 3 dogs) if check out was scheduled in the morning but pickup was the night before
  - \$49 (\$80 for 2 dogs, \$111 for 3 dogs) if check out is 1 full day before your scheduled check out day.
  - \$76 (\$125 for 2 dogs, \$174 for 3 dogs) if check out is more than a 1 ½ days early
- If you are scheduled to drop off in the morning and you instead drop off in the afternoon, (or the reverse) without notice, you will be charged a \$20 inconvenience fee.
- Your holiday deposit will be forfeited if a holiday reservation is canceled within 14 days of your check in date or if you arrive *before* the holiday to pick up your dog.
- \$2/meal if you do not send enough food.
- \$20 if your dog destroys our cots
- \$10 per kennel on the seven major holidays