

# TRAVELLER'S STAY AND PLAY 4520 E. LOWER SPRINGBORO RD WAYNESVILLE OHIO 45068 (937) 474-8511

### Office Hours:

Monday - Friday 7:00-12:00 and 3:00-6:30 Saturday- 9:00-12:00 only, No evening hours. Sunday- 9:00-12:00 and 5:00-6:30

We will be closed Easter, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas and New Year's Day. We will also close at 12:00 p.m. on Christmas Eve & New Year's

### THERE ARE NO PICK UPS OR DROP OFFS ON ANY OF THE ABOVE HOLIDAYS!

We close promptly at 6:30 p.m. Please call ahead if you are unable to make it by 6:30, we will have to set up another arrangement if possible. A late fee of \$20 will be applied.

Boarding check out is 12:00 pm. If your dog is checked out by 12:00 pm there will be no charge for the day. If your dog is checked out after 12:00 pm a daycare fee will be charged for that day. If your dog is not checked out by closing your dog will be considered an overnight guest and you will be charged the boarding rate for the day.

Boarding over a holiday - \$100 deposit is required to schedule boarding over all of the above holidays. This deposit will be applied to your dog's stay. If a cancellation is made prior to 14 days, 100% of your deposit will be refunded. If a cancellation is made within 14 days of your scheduled arrival date 50% of the entire deposit will be forfeited. If a cancellation is made within 7 days of your scheduled arrival date 100% of the entire deposit will be forfeited.

If you are scheduled to drop off in the pm and arrive in the am without notice you will be charged a daycare fee.

If you arrive earlier than scheduled to pick up your dog without a minimum of a 3 hr notice you will be charged for some or all of your stay, depending on the number of hours or days you shortened your stay.

- \$22 (\$35 for 2 dogs, \$48 for 3 dogs) if check out was scheduled for the afternoon but early pickup without notification occurs in the morning of that day
- \$30 (\$49 for 2 dogs, \$70 for 3 dogs) if check out was scheduled for the morning but pick up without notification occurs the night before
- \$49 (\$80 for 2 dogs, \$111 for 3 dogs) If check out is 1 full day before scheduled check out
- \$76 (\$125 for 2 dogs, \$174 for 3 dogs) if check out is more than 1 and 1/2 days early

## Boarding

All dogs must be at least 6 months old.

All dogs must be spayed by 6 months or neutered by 1 year.

All dogs must be social and well behaved and pass a temperament evaluation.

All dogs must be current on Rabies, Dhlpp (distemper) and Bordetella (kennel cough) at least 48 hours prior to scheduled boarding.

- Proof of vaccination is required by a licensed Veterinarian.
- All dogs must be flea free and be on a flea and tick preventative. If fleas are detected your dog will be given a flea preventative at your expense.
- We reserve the right to deny any dog for boarding or daycare for any reason we see fit without explanation.
- Sleeping areas can be shared by more than one dog from the same family only. Our sleeping areas can accommodate 1 large dog, 2 medium dogs or 3 small dogs.
- If your dog prefers a crate, we can accommodate them.
- We do not provide food. Please bring your own food and treats. Treats are given in the facility (however you are welcome to bring your own if preferred or if allergies exist). Bring extra food in case you are delayed. If you do not provide enough food for the entire stay we will feed your dog at a rate of \$2 per feeding. We cannot be held liable if our food causes intestinal issues.
- We do request food to be pre-rationed in airtight bags or containers for each meal. If you do not pre-ration their food there is a \$3 flat fee per dog for their stay.
- We do provide treats every time your dog is kenneled. However, you may provide your own treats. They also may receive treats throughout the day.
- Please do not bring rawhides. We have banned rawhides. If you bring them we will NOT give them to your dog.
- We do provide cots and blankets however if you wish to bring beds, blankets, or any toys you are welcome. Please DO NOT bring bowls unless they need to be fed in a special bowl. We do provide stainless steel bowls for food and water.
- We cannot be held liable for lost or unreturned items.
- Oral or topical medications can be administered. Injectable medication maybe given with advance notice and approval from owners. No extra charge for medication administration.
- Baths may be added on and will be given a day before or day of pick up at an extra charge.
- Please provide the means for which oral medication is administered. Such as cheese, pill pockets, etc.. If nothing is provided we will use peanut butter to administer the meds.
- We cannot accept guests with stitches, cones, bandages, casts, or splints.
- If your dog displays any negative temperament during their stay towards staff or other dogs they will be quarantined in their sleep area away from the other dogs for the duration of their stay. They will be let out into the yard 3 times per day for potty and exercise however they will not be allowed to interact or play with other dogs.
- If your dog is quarantined they **WILL NOT** be accepted back for boarding or daycare.
- If your dog gets ill or needs to see a veterinarian, we will contact you immediately. If
  you are unreachable we will contact your emergency contact to assist in decision
  making. If you or your emergency contact is unavailable we will contact your vet and
  make the best decision we see fit for your dog. If your vet is unavailable we will use
  any vet that can assist us. If no vet is available and the situation calls for immediate
  care, we will utilize Med Vet.

# <u>Day Care</u> Monday-Friday *only!*

All dogs must be social and well behaved.

All dogs must be current on Rabies, Dhlpp (distemper) and Bordetella (kennel cough) 48 hours before scheduled daycare.

Proof of vaccination by a licensed veterinarian is required.

All dogs must be spayed 6 months or neutered by 1 year.

All Dogs must be at least 6 months old.

- We reserve the right to deny a puppy if we feel it is not mature enough for our environment.
- All dogs must be flea free and be on a flea and tick preventative.
- If fleas are detected your dog will be given a flea preventative at your expense.
- Daycare is usually not available the day before or the day after all major holidays. We will notify you.
- Daycare dogs do interact with the boarding dogs and are treated exactly the same as boarding dogs.
- Daycare dogs will have a rest area (kennel) assigned to them for the day and will have a rest period in the morning and a rest period in the afternoon.
- We can feed your dog lunch only at daycare. Please provide their food if lunch is needed.
- Treats are given throughout the day. Please notify us of any allergies or if you prefer your dog to have no treats.

Due to limited kennel space. Daycare visits need to be canceled no later than 9:00 a.m.the day of your scheduled visit. If your visit is not canceled by 9:00 a.m. you will be charged 50% of your scheduled fee.

### Rates

#### **BOARDING RATES PER NIGHT:**

- 1 dog-\$54
- 2 dogs, same family, same kennel \$88
- 3 dogs, same family, same kennel \$125
- Suite, 3 dogs, same family \$145
- Suite, 4 dogs, same family \$170

### **BATHS**

\*Basic baths (shampoo and towel dry) are available for Boarding Dogs only. It is up to our discretion to bathe any dog, with too much fur, if the fur is matted, or any other condition that may cause us concern.

\* No nail trims or other grooming procedures available.

Small dogs under 20 lbs: \$20 Medium dogs 20 lbs - 50 lbs: \$25 Large dogs 50 lbs - 75 lbs: \$30 Extra large dogs 75 lbs plus: \$40

### DAYCARE RATES PER DAY:

- 1dog \$30
- 2 dogs \$49
- 3 dogs \$70
- 4 dogs \$88

#### **DAYCARE PACKAGES:**

- Single Dog Package: 20 visits. Saves 13%. \$522
- Two dog Package: 20 visits. Saves 15%. \$833
- Three dog Package: 20 visits. Saves 18%. \$1148

\*\*\*All daycare packages expire within 60 days of purchase and are non-transferable and non-refundable. Unused visits are forfeited at expiration.\*\*\*