

Preparing for Your Online Voice Lesson

Easy Instructions for FaceTime Users

Part 1 | General Setup

1. Internet Speed

It's recommended to have at least **10–25 Mbps download** and **3 Mbps upload speeds** for the best online video lessons. You can check your speeds at **fast.com** or **speedtest.net**.

Also, if there is a better location near your Wi-Fi router and modem, place your device there rather than in a spot with a weak signal.

2. Choosing Your Device

For the best vocal accuracy and clarity, use your devices in this order of preference:

- **Best:** iPad or Tablet

Latest models have the most sensitive and accurate "studio" microphones.

- **Great:** iPhone or Android Smartphone
- **Good:** Laptop
- **Not Recommended:** Desktop / iMac Computer

Using a desktop requires a full gear setup — including a USB microphone (which can color your sound and introduce latency) and headphones (which create the "occlusion effect," changing how you hear your own voice). This can lead to compensation such as over-singing or forced technique.

3. Choose Your Video Platform

Select the platform you'd like to use:

- **Zoom** — Studio choice (recommended if possible)
- **FaceTime**
- **Google Meet**

Part 2 | FaceTime Setup Instructions

1. iPhone

During your call, open Control Center → Tap Mic Mode → Select **Standard** (not Voice Isolation).

- Start or join your FaceTime call.
- Swipe down from the top-right corner of your screen to open Control Center.
- Tap **Mic Mode**.
- Select: **Standard**.

***Important Note:** This option may not appear if your iPhone is older than XR/XS, your iOS is outdated, or FaceTime isn't actively using the mic.*

2. iPad

- Open the Zoom app.
- Tap **Settings**.
- Tap **Meetings**.
- Turn **ON**: Use Original Sound.

3. FaceTime on Laptop (Mac)

FaceTime on a laptop is **not recommended** for voice lessons, as it does not allow control over noise filtering and audio processing. This can affect how your voice is heard, making it difficult to accurately assess tone, resonance, and vocal technique.

For the highest quality experience, please use **Google Meet** or **Zoom** on a computer, or **FaceTime on an iPad** (best) or **iPhone** with mic settings adjusted.

Questions? Reach out before your lesson — we want you set up for success! ■