

Cancellation & No-Show Policy – JA Podiatry

At JA Podiatry, we are committed to providing high-quality, timely care to all of our patients. To help us serve everyone efficiently, we kindly ask you to review and adhere to our cancellation policy:

Appointment Cancellations

We require at least 24 hours' notice for any appointment cancellations or rescheduling. This allows us to offer your time slot to another patient in need of care.

• Late cancellations (less than 24 hours' notice) will incur a cancellation fee of \$50.

No-Show Policy

A "no-show" is defined as missing an appointment without prior notice.

• Patients who fail to attend a scheduled appointment without any notification will be charged a noshow fee of \$75.

Repeated no-shows or late cancellations may result in limited future appointment availability.

Emergency Exceptions

We understand that emergencies happen. If you are unable to attend due to a serious or unforeseen circumstance/ Illness, please contact us as soon as possible. We will do our best to be flexible and waive fees on a case-by-case basis.

Thank you for supporting JA Podiatry - Laura