

Homelea 12 Point Engagement Guarantee

When you engage Homelea Building Services Ltd you get all the standard building materials and workmanship warranties, plus our very own personal Homelea 12 Point Engagement Guarantee.

1. Ten Years Certified Builders Guarantee

We offer a 10-year guarantee on all the work we carry out. This means that if any defects in materials or workmanship arise within this period, we will fix the issue at no additional cost to you.

2. Five Years Watertight Guarantee

Cover for watertight remediation work on an existing leaky home. In the unlikely event that there is a problem, we will rectify this and cover the cost of any damage caused.

3. Communication

Because we care about achieving the best outcome for you, we guarantee to talk with you about any matters that may affect the build – however small. We do not make assumptions for you.

4. Build Time Frame

We give you a detailed build schedule and work with this to complete your build in the time allotted. In the event of an unexpected delay beyond our control, you will be notified immediately. Should a delay simply be our fault, we guarantee that we will do everything in our power to get your build back on schedule.

5. Two Years Maintenance Free Period

Because we are so confident in the quality of our build processes, you will receive two years of free maintenance. In the unlikely event of any failure, we will replace or repair at no cost to you. In the event of a client supplied product failing, we will help you organise subcontractors to facilitate repairs if needed.

6. No Hidden Extras

We guarantee that you will get the services and products listed in your agreement. In the event of an unexpected change becoming necessary, you will be notified, and we will await your approval before any additional expense is incurred. Should a more favourable product or method of building become recognised during the build, we will notify you of this to see how you would best like to proceed.



▶ **7. Fixed Price**

You are guaranteed that the price on the agreement is the price you pay. There are no additional fees unless prior approval has been obtained. Should there be an unforeseen circumstance arise, you will be notified immediately.

▶ **8. Insurance**

You are protected by our comprehensive insurance throughout the build process

▶ **9. Qualified and Experienced**

On every Homelea project the work is completed by on-site qualified and licensed professional. Our comprehensive checklist ensures that your project is checked against the highest standards.

▶ **10. Helpful Friendly Team**

You are guaranteed access to your site and our helpful team will be happy to show you progress. We do require that you notify us in advance so we can ensure health and safety protocol is followed.

▶ **11. Quotation Time Frame**

We guarantee to supply you with your Homelea action plan within the time frame agreed.

▶ **12. Comprehensive Quotes**

Some companies provide a quote on just the basics. Your Homelea Building Services quote is detailed and guaranteed to cover everything discussed. With no additional cost to occur later.