



Terms & Conditions - Pudding Club

Last Updated: June 2026

These Terms & Conditions apply to all orders placed with My Little Secret Cakes ("we", "our", "us"). By placing an order, you agree to the following terms.

1. About the Pudding Club

1.1 The Pudding Club is a collection of limited-edition desserts offered by My Little Secret Cakes.

1.2 Dessert selections, collection dates, collection times and pricing will be published on our website and/or social media channels.

1.3 Availability is limited and orders are accepted on a first-come, first-served basis.

1.4 Pudding Club Availability

1.4.1 Pudding Club products, flavours and menu offerings may change from month to month at the sole discretion of My Little Secret Cakes.

1.4.2 Participation in one Pudding Club release does not guarantee access to, reservation of, or priority for future releases.

1.4.3 My Little Secret Cakes reserves the right to alter, suspend or discontinue any Pudding Club product, promotion or collection date without prior notice where reasonably necessary.

2. Ordering

2.1 Orders are only confirmed once you have received confirmation from My Little Secret Cakes.

2.2 We reserve the right to decline any order where availability has been exceeded or where payment has not been received by the required deadline.

2.3 All products are handmade and may vary slightly from photographs shown on our website or social media.

3. Payment

3.1 Payment is due no later than **one (1) day before the stated collection date**, unless otherwise agreed in writing by My Little Secret Cakes.

3.2 A payment link will be sent to the customer using the contact details provided when ordering.

3.3 Orders that remain unpaid after the payment deadline may be cancelled and offered to another customer without further notice.

3.4 No products will be released for collection until full payment has been received.

4. Collection

4.1 All Pudding Club orders are **collection only** from:

My Little Secret Cakes
East Ardsley, WF3 2FN

4.2 Collection dates and times will be communicated when ordering.

4.3 Customers are responsible for collecting their order during the agreed collection window.

4.4 If you are unable to collect your order, please contact us as soon as possible. While we will do our best to accommodate alternative arrangements, this cannot be guaranteed.

5. Responsibility After Collection

5.1 Responsibility for all products transfers to the customer upon collection.

5.2 My Little Secret Cakes accepts no responsibility for damage, deterioration or spoilage occurring after collection.

5.3 Customers are responsible for transporting products safely and following any storage instructions provided.

6. Cancellations & Refunds

6.1 All Pudding Club products are prepared in limited quantities and made specifically in response to customer orders.

6.2 Orders cancelled more than 48 hours before collection may be eligible for a refund at our discretion.

6.3 Orders cancelled within 48 hours of collection are non-refundable.

6.4 Failure to collect an order on the agreed date will not entitle the customer to a refund.

7. Allergens

7.1 Our products are prepared in a kitchen that handles common allergens including, but not limited to, milk, eggs, wheat, gluten, nuts, peanuts and soya.

7.2 While every effort is made to minimise cross-contamination, we cannot guarantee any product to be completely allergen-free.

7.3 Customers are responsible for reviewing allergen information provided and notifying us of any concerns before placing an order.

8. Product Information

8.1 Ingredients, flavours and decorations may occasionally vary due to seasonal availability or supplier changes.

8.2 We reserve the right to make minor substitutions where necessary, while maintaining the overall quality and character of the product.

9. Liability

9.1 Our liability is limited to the value of the products purchased.

9.2 We shall not be liable for any indirect, consequential or incidental losses arising from the collection, transportation, storage or consumption of our products.

10. Acceptance

By placing an order with the Pudding Club, you confirm that you have read, understood and accepted these Terms & Conditions.