METHODTRACKS MONITORING **SERVICE TIERS**



METHODTRACKS

	BRONZE	SILVER	GOLD
24/7/365 Moniforing Suport	Basic	Priority Phone / Access	Dedicated Response Team
Live Client Alerts (Pr inc.)	Basic Notification Only	✓ Up to 3 Calls	Unlimited Calls with Escalation
Tamper/Loc- ation Respo.	Basic Notification Only	Client Call + Officer Notification	Multi-Level Escalation Trends
Reporting Access	✓ Standard	Real-Time Report Assistance	Expert
Training & Onboarding	Self-Guided Report Assistance	Detailed Summary Report	Detailed Inventory management
Device Support (out)	Standard	Detailed Summary Report	Full-Service
Shipping of Replacement		Expedited	Full-Service

PRICING DISCOUNTS FOR 140 + UNITS SUGGESTED PRICING



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