05/23/19

MCS Warranty Information

LIMITED WARRANTY – CATEGORY A: The below products are also referred to as "tooling".

Mainline Control Systems (MCS) warrants all tooling and related tooling accessories sold to be free from manufacturing and material defects for a period of 1 (one) year from shipping date. Upon written notice by the buyer of such failure, any of the tooling from CATEGORY A that are found by Mainline Control Systems to be defective or to malfunction in respect to its performance, Mainline Control Systems will replace the tooling (or accessory of) or issue a credit invoice for the same value, at our option, to the buyer. The warranty is valid for a period of time of 1 (one) year, provided that the materials have not been altered, repaired, or transported and stored outside its original tool box or tool case.

Category A - Tapping and Stopping Tool Descriptions (including but not limited to)

- Kleiss MCS60-1016 Tapping Tool, Stopping Tool, and All Related Parts and Accessories
- Kleiss MCS60-38 Tapping Tool, Stopping Tool, and All Related Parts and Accessories
- Kleiss MCS15-1824 Tapping Tool, Stopping Tool, and All Related Parts and Accessories
- Kleiss MCS120-24 Tapping Tool, Stopping Tool, and All Related Parts and Accessories
- Kleiss MCS7-2PVC Tapping Tool, Stopping Tool, and All Related Parts and Accessories
- Kleiss MCS60-2PVC Tapping Tool, Stopping Tool, and All Related Parts and Accessories
- Kleiss MCS60-12.5 Tapping Tool, Stopping Tool, and All Related Parts and Accessories
- Kleiss MCS15-316 Tapping Tool, Stopping Tool, and All Related Parts and Accessories
- Kleiss MCS3-216 Tapping Tool, Stopping Tool, and All Related Parts and Accessories
- Kleiss Venturi Vent Stack and All Related Parts and Accessories
- Kleiss Hand Pump Type 511

LIMITED WARRANTY - CATEGORY B: The below products are also referred to as the "consumables".

Mainline Control Systems warrants all consumables from CATEGORY B sold to be free from manufacturing and material defect prior to first use. Upon written notice by the buyer of such failure, any of the consumables from CATEGORY B that are found by Mainline Control Systems to be defective or to malfunction in respect to its performance, Mainline Control Systems will replace the consumables or issue a credit invoice for the same value, at our option, to the buyer.

Category B - Consumable Product Descriptions

- Polyethylene, Cast Iron, and Steel Cutters
- Pilot Drills
- Fittings
 - o PE Electrofusion
 - o Cast Iron Stainless Steel Saddle
 - o Steel Weld
- MDS Stopper (Multi-Dimensional Safety Stopper)
 - o New and unused shelf life expectancy of 6 years in proper setting and climate

WARRANTY SHIPPING & RETURNS:

Warranty for both tooling and consumables applies when returned freight is prepaid for the materials which, upon examination, shall disclose to have been defective. This warranty does not apply to any materials which has been repaired or altered by anyone other than Mainline Control Systems or Kleiss & Co. b.v. prior to the initial usage of the materials or has become damaged due to misuse, negligence or casualty, or has not been operated or maintained according to Mainline Control Systems printed instructions and warnings prior to the first usage.

Please contact MCS for all warranty, non-warranty, and RMA requirements or requests:

Mainline Control Systems 844-FLO-STOP info@mainlinecs.com