

# Distant Assistance Program Membership



843-970-2030

We are excited to offer you our proprietary service, the Distant Assistant Membership. The monthly fee is processed by automatic payment on the last Friday of every month for services covering the month ahead.

## **Membership includes:**

- Access via text or call 7 days a week: Mon - Sat, 8 am to 7 pm, and Sun 11 am to 3 pm
- Visit the property for emergencies that may arise and provide feedback, photos, etc. (after hours charges may apply if necessary)
- Package pick-ups from Post Office or Amazon hub and delivered to property
- Periodic "house checks"
- Help with guest issues
- Contractor let-ins and referrals
- Storm/balcony preparations
- Lightbulb & battery replacements when requested
- Photos and reporting of wear & tear or inventory counts
- Easy Communication and confirmation of completed requests

*\* Note we may require your guests contact phone number from time to time if a visit is necessary.*

Let us be your eyes. We pay attention to detail and will inform you of any changes we come across at your property when we visit.

One flat fee of \$ 190.00 billed monthly - it's equivalent to the cost of just one night's stay!

*\*Property Managers signing up 5 or more properties will receive discounted pricing. Inquire by phone for details.*

Services may begin on the first day of whatever month the member chooses.

Cancellations require written request with two weeks notice. There are no penalties or cancellation fees.

To get started, kindly fill out the Membership Form on our website and scan or email it to [info@betweentherentals.com](mailto:info@betweentherentals.com) or 843-970-2030.

We cannot wait to have you on board!