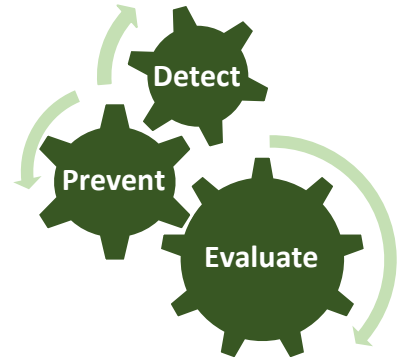




Fraud Management



Course Overview

- ▶ Develop an understanding of financial fraud risk
- ▶ Sources of fraud across applications, internal sources, transactions and channels
- ▶ Tactics, strategies and countermeasures
- ▶ 3-4 day highly interactive sessions

Target Market

- ▶ Front line fraud staff, supervisors and managers

Materials

- ▶ All aspects of fraud management, business impacts, tools and techniques
- ▶ Multi product fraud landscape and conceptual frameworks

Case Studies

- ▶ Considerable hands on activities within materials and through LFI supplied or client customized case studies

Management Simulation

- ▶ Team based, dual purpose game incorporating strategic investment in fraud management and designing alert formulas
 - ▶ Test and learn capability measuring the P&L impact of alert strategies and individual account decisions
-