

# IFS

Hi Folks,

March 13,2019

A HUGE shout out to IFS member Craig P. for his incredible willingness to share some great things with us, and other IFS members.

Craig was experiencing some strange noise issues after installing the IFS kit. We spoke on the phone several times attempting to figure out how the IFS was causing this noise. He went on to share that his coach was starting hard and was very concerned, as he should be.

After much conversation I recommended that he replace his HEUI due to possible wear and pulsation was causing the issue. Craig ordered a remanufactured pump and installed after arrival.

Craig called me after installing his new HEUI and went on to say that his coach now starts better than ever however the “noise” was still evident until he installed some rubber grommets between the IFS filter housing and supplied bracket. He was very happy that all things worked out and the fact that the IFS may have brought out the fact that his HEUI may have been on the way to self destruction prior to an planned trip upcoming.

What really impressed me with Craig was the fact that early on I offered a 100% refund if he wanted to send it back. Craig, like myself, doesn't roll over easy. We worked together to find the solution. Words can't describe the respect I have for his determination. He could have been “difficult” however he and his son knuckled down and we figured it out.

After all this experience, Craig has asked I would share where to buy the HEUI pump for the best value for all members. Why? He cares to help fellow DP owners. I will provide this information in another download on our site. Kudos to Craig.

Craig, I am honored to work with you. You are a very special person and your compassion is highly respected. THANK YOU!

As always, I'm a phone call away if any questions may arise.

Regards,  
George  
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