

# “Enabling my team to be their best is my most important job!”



NAME

Steven

TITLE

Security Director

AGE

45

YEARS ON THE JOB

8

TYPE OF PERSONA

Buyer: Functional, User

EDUCATION

High School Diploma, Some college

FEDCHECK AGENCY

Critical Infrastructure

## MOST IMPORTANT RESPONSIBILITIES AND ACTIVITIES

- Organize the security needs of the business
- Hire, train, and manage the staff of security guards for the facility
- Maintain the record keeping system for the security team
- Analyze coverage of the team to try and improve wherever we can

## TOP 5 OBSTACLES THAT INTERFERE WITH MY SUCCESS

- Providing my team with the best tools so they can do their job quickly, effectively, and safely
- Having the budget to hire staff in accordance with my needs
- Turnover makes training new staff on protocols and procedures tough
- Ability to generate accurate and professional reports of the fly for executives
- Making sure important details are captured, so we have them when we need them

## WHAT IS MY INTERACTION WITH FEDCHECK

I use FedCheck a lot. Generally, I am doing administrator duties within FedCheck like generating reports or keeping the data clean. But when I have the chance I like to get down into the day to day tasks with my staff. It helps keep me fresh, and shows them that I came from the same role they play now.