

EAP Updated Terms & Conditions

We are expanding on our requirements regarding the intake of clients using EAPs. This information is to inform you of our expectations on how we will handle claims for payment of services for your sessions:

If you're using an EAP, please provide that information to the office (not your provider) before your first session. Failure to notify us that you are using an EAP AND by not providing accurate insurance information, including but not limited to not providing the insurance provider/company that the EAP is attached to, may result in you being responsible for any fees toward the copay or deductible amount your insurance reflects back to us. Please note that claims paid by an insurance provider without correct EAP information before the claim being sent for processing will not be reprocessed. However, once we receive the correct information for billing EAP claims, we will use that information for the processing of future claims.

If you have any questions or concerns, please do not hesitate to contact our office at info@calmgardenstherapy.com

Client Printed Name

Client/Parent Guardian Signature

Date