

# **Website Terms and Conditions of Use**

## **Transformation Tree Counselling & Therapy Centre**

*Last updated: December 2025*

### **1. About These Terms**

These Website Terms and Conditions of Use (“Terms”) govern your access to and use of <https://transformationtree.com.au> (“Website”). The Website is operated by Kaatheryn Tempest, trading as Transformation Tree Counselling & Therapy Centre (ABN 66 370 565 018). By accessing or using this Website, you agree to be bound by these Terms.

### **2. Services Offered**

Services offered through this Website may include individual counselling, couples counselling, integrated healing and counselling services, counsellor supervision, and group workshops or facilitated programs. All services are subject to availability and may be delivered in person or online as specified at the time of booking.

### **3. No Therapeutic Relationship via Website Use**

Use of this Website or submission of enquiries does not create a therapeutic relationship. A counselling or supervisory relationship is formed only after completion of intake processes, provision of informed consent, and agreement to separate clinical service terms.

### **4. Bookings and Payments**

Bookings may be made through third-party booking and practice management systems. Payments may be processed via Square, direct debit arrangements, or other secure third-party payment providers. The Practice does not store full payment card details.

### **5. Fees, Cancellations, and Refunds**

Fees are disclosed at the time of booking. Services are fully refundable if cancelled at least 48 hours prior to the scheduled appointment time. Cancellations within 48 hours of the appointment or non-attendance will result in full fees being retained, subject to Australian Consumer Law.

### **6. Workshops and Group Programs**

Workshops and group programs may have specific conditions regarding attendance, minimum numbers, and refunds. Any additional terms will be provided at the time of booking.

### **7. Intellectual Property**

All content on this Website, including written materials, program descriptions, frameworks, graphics, logos, and resources, is the intellectual property of Transformation Tree Counselling & Therapy Centre and is protected under Australian copyright law. Content may not be reproduced, distributed, or used commercially without written permission.

### **8. Use of Website**

Users must not use the Website for unlawful purposes, interfere with Website security, or introduce malicious code. Access may be restricted where misuse occurs.

### **9. Third-Party Links**

The Website may contain links to third-party websites. The Practice is not responsible for the content or privacy practices of external sites.

### **10. Limitation of Liability**

To the maximum extent permitted by law, the Practice excludes liability for loss or damage arising from use of this Website. Nothing in these Terms excludes rights under Australian Consumer Law.

**11. Privacy**

Use of this Website is governed by the Practice Privacy Policy.

**12. Governing Law**

These Terms are governed by the laws of Queensland, Australia. Any disputes are subject to the exclusive jurisdiction of Queensland courts.

**13. Contact**

Kaatheryn Tempest  
Transformation Tree Counselling & Therapy Centre  
ABN 66 370 565 018  
<https://transformationtree.com.au>