



Requesting Genetic Counseling after a Positive Result

- Client receives a positive result.
 - o Client or Disease Management Specialist will send an email to ClientServices@cliffsidelabs.com
 - Requesting genetic counseling
 - Must include patient name and date of birth.
- Client Services Representative will send request to genetic counselor.
- Genetic counselor will return the interpretation report within 48-72 hours
- Final result in DropBox will be updated to include both patient report and genetic counseling summary report:
 - o This report will include:
 - Instructions for both Physician and/or Patient to connect with the genetic counselor.
 - Patient Access Code
 - This is a unique code for the specific patient, and this is the only way the requester will be able to communicate with the genetic counselor.

Patient Clinical Note	
Genetic Counseling Note:	6035075
Name:	[REDACTED]
Date of Birth:	[REDACTED]
Lab:	Cliffside Labs via Fulgent Genetics
Testing Ordered:	Primary Immunodeficiency Panel: 471 genes
Date:	12/15/2022
Status:	Results Review Completed
Patient Access Code	6111B1
Genetic Counselor:	Carmela Thompson MS, CGC

Cliffside Labs: Result Summary