

# RUFF AND WHISKER

## DOG WALKING – CLIENT INTAKE FORM

### **CLIENT INFORMATION**

Full Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

### **EMERGENCY CONTACT**

Name: \_\_\_\_\_  
Relationship to Owner: \_\_\_\_\_  
Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

### **VETERINARY PRACTICE DETAILS**

Practice Name: \_\_\_\_\_  
Vet's Name (if known): \_\_\_\_\_  
Practice Address: \_\_\_\_\_  
Phone Number: \_\_\_\_\_ Email Address (if known): \_\_\_\_\_

### **DOG'S INFORMATION:**

Dog's Name: \_\_\_\_\_  
Breed: \_\_\_\_\_  
Age: \_\_\_\_\_ Weight: \_\_\_\_\_  
Colour/Markings: \_\_\_\_\_  
Gender:  Male  Female  
Spayed/Neutered:  Yes  No  
Microchipped:  Yes  No  
If yes, provide microchip Number: \_\_\_\_\_  
Vaccinated:  Yes  No (Please attach certificate if available)

### **HEALTH & MEDICAL INFO:**

Any ongoing health issues?  Yes  No  
If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Any allergies?  Yes  No  
If yes, please list: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Current medication (if any): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**HEALTH AND BEHAVIOR:**

The Client confirms that their dog(s):

- Are in good health and up to date on vaccinations
- Are regularly treated for fleas, ticks, and parasites
- Have no known history of aggression or dangerous behavior
- Have disclosed any relevant behavioral concerns to the Dog Walker

The Client understands that failure to disclose relevant health or behavioral information may result in suspension or termination of services without refund, and If important health or behavior details are not shared, the Dog Walker may not be held responsible for any problems that happen as a result.

Has your dog shown any signs of aggression?  Yes  No

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

Has your dog ever bitten a person or another dog?  Yes  No

Details (if applicable): \_\_\_\_\_  
\_\_\_\_\_

Is your dog nervous around:

Strangers  Other Dogs  Children  Loud Noises

Is your dog lead trained?  Yes  No

Can your dog be let off lead with permission?  Yes  No

(If yes, a separate waiver may be required)

**FEEDING & ROUTINE (IF RELEVANT DURING WALKS):**

Usual feeding schedule: \_\_\_\_\_  
\_\_\_\_\_

Feeding instructions (if applicable during walks): \_\_\_\_\_  
\_\_\_\_\_

Preferred walking route or restrictions: \_\_\_\_\_  
\_\_\_\_\_

This agreement is made between the Client and the Dog Walker and outlines the terms for ongoing dog walking services for the pet(s) listed on the previous page.

**SERVICE DETAILS:**

Service Start Date: \_\_\_\_\_

Walk Frequency: \_\_\_\_\_ times per week

Days/Times Requested: \_\_\_\_\_

Walk Duration: \_\_\_\_\_ minutes

Pick-up/Drop-off Instructions: \_\_\_\_\_  
\_\_\_\_\_

**PAYMENT TERMS:**

- Rate per walk: \$\_\_\_\_\_
- Billing schedule:  Per walk  Weekly  Monthly
- Payment Method:

**EMERGENCY CARE AUTHORIZATION:**

In the event of illness or injury, the Dog Walker will make reasonable efforts to contact the Client. If unreachable, the Client authorizes the Dog Walker to seek emergency veterinary care at the nearest available facility. All expenses incurred will be the sole responsibility of the Client.

**OFF-LEASH CONSENT:**

- I authorize my dog(s) to be walked off-leash when safe and appropriate.
- I do NOT authorize off-leash walking.

The Client accepts full responsibility for any incidents occurring while the dog is off-leash under this consent.

**CLIENT RESPONSIBILITIES:**

The Client agrees to:

- Provide access to the property at the agreed time, either by being present or supplying a key or access code in advance.
- Ensure all equipment (collars, harnesses, leads) is safe, properly fitted, and in good working condition.
- Inform the Dog Walker of any changes to the dog's routine, diet, health conditions, medication, or behavior in writing.
- Disclose any history of aggressive behavior, anxiety, or issues around other animals or people.
- Keep the property and environment safe for both the dog and Dog Walker (e.g., no loose animals, hazardous items, or unsafe terrain).

The Dog Walker may suspend or terminate services if the conditions are unsafe or if the dog poses a risk to the Walker or others.

**KEY & PROPERTY ACCESS:**

- I will provide a key or entry code to the Dog Walker.
- I authorize the Dog Walker to retain this key securely for ongoing scheduled walks.
- I request the key be returned after each walk or upon cancellation of services.

All keys and access details will be stored securely and never shared with third parties. The Client is responsible for notifying the Dog Walker of any changes in locks or codes.

**COMMUNICATION, UPDATES & PHOTOS:**

- I consent to receiving photo or video updates of my dog(s) via text/email.
- I consent to photos of my dog(s) being used anonymously for marketing or social media.
- I do NOT consent to any photos being taken or shared.

**LIABILITY & INDEMNITY:**

The Dog Walker agrees to perform services with reasonable care, skill, and judgment. However, the Client acknowledges and accepts the following:

- The Dog Walker is not liable for any illness, injury, loss, escape, or death of the dog(s) in their care unless caused by proven gross negligence or misconduct.
- The Dog Walker is not liable for accidents, injuries, or damages involving third parties, animals, or property during scheduled services.
- The Client is responsible for ensuring all necessary safety measures are in place, including secure access, properly fitted equipment, and accurate information about the dog's health or behaviour.
- The Client agrees to indemnify and hold harmless the Dog Walker from any and all claims, damages, or expenses resulting from the dog's actions or the Client's failure to disclose key information.

**ENTIRE AGREEMENT:**

This agreement constitutes the full understanding between both parties and supersedes all prior discussions or agreements. No changes are valid unless in writing and signed by both parties.

**SIGNATURES:**

Client Signature: \_\_\_\_\_

Client Name: \_\_\_\_\_

Date: \_\_\_\_\_

Dog Walker Signature: \_\_\_\_\_

Dog Walker Name: \_\_\_\_\_

Date: \_\_\_\_\_