**Matthew G. Goodall, PMP, CSM, CSPO, SDP, ITIL**

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**HONORS & AWARDS**

* [**.conf20 Speaker - Splunk - October 2020**](https://bit.ly/41Tnqvy)  
  ITO1412B - Can you transform IT Ops to sprint faster than DevOps speed? How Freddie Mac is driving speed, agility and IT Operations Excellence with Splunk.
* [**I AM Freddie Mac – Matthew Goodall - March 2017**](https://bit.ly/3SsYaI8)

HomeFront Intranet article. Meet Matthew Goodall. He never steps away from a challenge.

* [**Above & Beyond Award - Freddie Mac - October 2013**](https://bit.ly/49kOuq5)  
  For revamping the Operational Requirements into the Operational Requirements Assessment Document, which focused on Operational and Nonfunctional Requirements across the domains of Architecture, Deployment Management, Information Security, Observability, Business and IT Operations, Risk Management, Privacy, Regulatory and Sarbanes & Oxley (SOX). Partnered with Enterprise Architecture to implement the Permit to Operate approval to formalize the Operational Readiness process to improve application stability and support.
* [**Premier Achievement Award - Freddie Mac - December 2012**](https://bit.ly/3Sp8CAy)  
  For leading the efforts with transforming theDesk End User Computing (EUC) within Investments and Capital Markets into a fully supported business application conforming to all IT General Controls (ITGC).
* [**Impact Award - Freddie Mac - December 2011**](https://bit.ly/3ucbcSv)  
  For developing and implementing the Enterprise Application Retirement Process and managing a team that successfully executed this process to retire 98 applications, which resulted in a Total Cost of Ownership (TCO) savings of $4.69 million dollars.
* [**Innovate! Award - Freddie Mac - August 2011**](https://bit.ly/492cdvk)  
  For replacing existing operations handbooks for applications with knowledge management articles in Remedy.
* [**Premier Achievement Award - Freddie Mac - July 2010**](https://bit.ly/3Stmg5w)

For significant contribution to the success of the Remedy Transformation Project and the roll out of the Service Management support model based on the ITIL framework.

* [**Impact Award - Freddie Mac - July 2009**](https://bit.ly/3OS92i3)  
  For helping the Business Command Center (BCC) better understand every aspect of the HP OpenView tool to improve the observability of all the Single-Family Underwriting applications. This has given the Business Command Center far greater capability during critical incidents and faster response to incidents to prevent excessive system outages.
* [**Impact Award - Freddie Mac - December 2007**](https://bit.ly/42sOeD1)  
  For leading the efforts with securing, testing and implementing the required IT infrastructure for the Loan Prospector system to address volume capacity concerns in preparation for projected high levels of mortgage purchases and refinances.
* [**Premier Achievement Award - July 2007**](https://bit.ly/496L0rG)  
  For leading the efforts with reengineering Loan Prospector’s System to System (S2S) interface from synchronous to asynchronous connectivity, fully optimizing the polling intervals for all service request types, performing end-to-end testing with customers and third-party vendors and completing a successful implementation.
* [**Above and Beyond Award - Freddie Mac - April 2006**](https://bit.ly/42tCG2I)For superior service on the Wells Fargo testing initiative with Loan Prospector.
* [**Your Ticket to Recognition Award - Freddie Mac - July 2005**](https://bit.ly/483iN3z)  
  For outstanding contributions to the Freddie Five (Business Operations).
* [**Marathon Award - Freddie Mac - June 2004**](https://bit.ly/481cYn9)  
  For sticking with the stress testing for the Merged Credit Reference Number project for 21 consecutive hours.
* [**Encore Award - Freddie Mac - June 2004**](https://bit.ly/49iGLsw)  
  For significant contribution to the success of the FHA scorecard release and the Merged Credit Reference Number (MCRN) release.
* [**Breakthrough Performance Award - Freddie Mac - May 2004**](https://bit.ly/3OwjgV3)  
  For transferring the circuit costs back to the credit reporting companies for connecting their services to Loan Prospector resulting in an annual savings of $500,000/year.
* [**Breakthrough Performance Award - Freddie Mac - December 2002**](https://bit.ly/483j4n7)

For the Loan Prospector T1 circuits concept and implementation.