

Dear Valued Customers,

As we all try to navigate the uncertainty of COVID-19, we would like to take this opportunity to connect with you directly and express our heartfelt thoughts to you and your extended family during these unprecedented times. Our focus continues to be the health and welfare of the most vulnerable Canadians during this pandemic, which includes everyone who is receiving medications



from one of our pharmacies. Not to be forgotten are the frontline heroes - the caregivers in each of the homes. We truly are in this together.

For your comfort, we would like to highlight some of the precautionary changes we have implemented to ensure the utmost safety as we prepare and deliver medications. The following measures include changes to our clinical and operational services:

- Employee physical distancing within the pharmacy dispensary, assisted by the installation of physical barriers between employee work stations.
- Enhanced cleaning, sanitization and frequent hand washing protocols at all of our pharmacy locations.
- Continuous masking strategy; all employees within the pharmacy dispensary are required to wear a mask at all times.
- Restricting all visitor access to our pharmacy dispensary centres.
- Temporarily replacing reusable delivery totes/bags with disposable bags for safety.
- Transitioned our onsite clinical pharmacist teams over to an effective, safe virtual pharmacist model. Remotely, we can provide seamless support to the nursing and health care teams in each community.
- COVID-19 delivery best practices have been developed to safeguard both our employees and the communities we deliver to. Measures have been implemented around continuous cleaning and minimizing contact between the drivers and staff at the homes.
- In compassionate support for the frontline health care workers who have been displaced because of COVID-19 outbreaks within their work place, we have expanded our virtual pharmacist prescriber services to include them.

You have our commitment that all our pharmacy employees are vigilant in all aspects of their daily work and we are continually adjusting our medication management program to match the rapidly evolving COVID-19 landscape. On behalf of Centric Health, I would like to personally thank you for your continued trust in us as your pharmacy provider. Please be safe and continue taking care of yourself and each other.

Sincerely,

David Murphy
President and Chief Executive Officer, Centric Health Corp

United Mennonite Home

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Nutrition Manager

Edith Millar ext. 5003

Programs Manager

Jodi Thompson ext. 5004

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Sherry Georgeoff ext. 5028

Dietitian

Christine Toderoff ext. 5033

Physiotherapy

Nina Dragas ext. 5027

Chaplain

David Gifford ext. 5014

Administration

Lorraine Wilson ext. 5031

Director of Finance

Janice Cairnie ext. 5007

Systems and Payroll Coordinator

Bobbi Lynn Bachur ext. 5005

Volunteer Coordinator

Pamela Kohut ext. 5008

Scheduling Coordinator

Scheduling Coordinator	
Jenn Trudel	ext. 5009
Main Kitchen	ext. 5010
Laundry	ext. 5016
Hair Salon	ext. 5011
Blossom Lane	ext. 5022
Harbour Lane	ext. 5023
Garden Lane	ext. 5024
Meadow Lane	ext. 5025

OV/Supportive Housing Manager

Bonnie Fahnestock (905) 562-1458

OFFICE NEWS

Anyone wanting receipts for *Foot Care* for their insurance plan or income tax, please contact Lorraine Wilson in the front office at ext. 5031.

PLEASE NOTE: Residents who are in 'Basic Accommodation' must provide a copy of their 2019 Notice of Assessment to Lorraine Wilson in the front office for the 2020 rate reduction calculation. Please send this in via email or mail, or utilize our drop-box in the vestibule at the front of the building. Regardless of new government extensions regarding filing Income Tax delays, United Mennonite Home still requires the N.O.A. by June in order to calculate the rate reduction for the new rates that will start July 1st 2020.





LIKE us on Facebook!

Check out our new page for up-to- date news, photos and announcements!

In Memoriam

Marilyn Wilson May 12, 2020

Dick Penner May 14, 2020





We are looking for families to send in a photo of your loved one from their younger years. It can be a baby picture, a wedding photo or another favourite. Please include the year the photo was taken (if known) and any pertinent background information. We are hoping that with our units segregated from each other while we practice

social distancing, this will be a an alternative way for residents to see their neighbors! This will also be a fun activity for staff!

Please email your submission to Jodi Thompson at jthompson@umh.ca before June 5th. Thanks for participating!



With Father's Day fast approaching, we are asking families to send in their greetings, well wishes and photos/video clips so we can share with residents on Father's Day. Although the day will be spent apart, we want your loved ones to have something special from you! Please send your submissions to: jthompson@umh.ca.

The nice weather has brought forth a lot of questions as to whether we will start allowing outside family visits. At this time, we are refraining from facilitating this type of interaction. We are however offering families the opportunity to participate in a "window" visit. We have set up a safe visiting station near our front entrance where a family member can book

a time to visit with their loved one. We ask that only one person visit at a time and that a mask is worn. If you do not have a mask, we will provide you with one. We will be running this program Mon-Fri during office hours and ask that if you have a video call booked for the same week as your window visit, that you forgo your spot so someone else can have the opportunity for a call. To book, please reply please contact Jodi Thompson at ext. 5004 or through email at jthompson@umh.ca.





RESIDENTS

Maria Walczak June 5, 1929

Cornelia Martin June 8, 1934

Isabel Lister June 10, 1942

William Gee June 11, 1928

Susan Berg June 17, 1933

Rita Brons June 19, 1944

Siegfried Hajesch June 22, 1926

Brenda Kennedy June 22, 1934

Cathy Kucharic June 28, 1943

Mary Koop June 29, 1931

Diane Manderla June 29, 1940

Sheryl Zonneveld June 29, 1965

> Thelma Bone June 30, 1929

VOLUNTEERS

Sue Klassen
June 7th

Hedy Sawadsky
June 15th

Chris Switalski June 26th

Shirley Chilvers
June 29th

Helen Wall June 30th







Olga Lopes
June 3rd

Maggie Janzen June 14th

Mary Schmidt
June 19th

Jacob Weier
June 30th

Helen Wall
June 30th

Bruce Foreman
June 30th





A big thank you to our Vineland Park residents who graciously donated funds to treat our staff during this pandemic. much appreciated and incredible when we see all parts of our United Mennonite Home community come together to support one another. We cannot thank you enough and appreciate it greatly. Thank vou again!

What's Happening In...

Pamela will continue to run small group programming each afternoon. In



order to keep with the physical distancing rules, tables in the auditorium will remain up. No posters will be up advertising each program, attendees will be selected for each program in order to reduce large gatherings.

Sunday June 21st is Father's Day. Enjoy this special day!

Greetings to Orchard View Tenants.

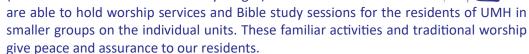
When the first Covid-19 restrictions were implemented in mid-March, like many people I thought these measures would last for just 2 or 3 weeks. We were all hopeful that this virus could be contained and life would quickly return to normal. It is now 12 weeks later and many restrictions are still in place. I am still not able to worship with you on Wednesday afternoons. I do miss that time at Orchard View.

My hope and prayer is that each of you are finding ways to continue worshiping God each week. My wife and I have learned to enjoy live stream worship on Sunday mornings in our home. I am glad so many churches are using this technology. I hope those of you who are computer savvy are watching your home church on line. Others of you may be enjoying one or more of the TV preachers available every Sunday. I was excited to learn that the Niagara UM Church has begun broadcasting their Sunday services on Cogeco.

No one can predict how long it will be until we can hold Wednesday afternoon worship services again. Until that time I leave you with the words of the Apostle Paul: "be strong in the Lord and in his mighty power." (Eph. 6:10) Be faithful in worship, devotion and prayer. God bless each of you.

Chaplain David Gifford

During these days of pandemic restrictions I have been reminded that traditions and familiar patterns are important to our seniors (and also to some of us who are younger). I am thankful that we



It is a Mennonite tradition to hold communion services four times a year. With equipment loaned to us by the Vineland UM Church we were able to provide communion to our residents on Good Friday. Pentecost is another time when Mennonites traditionally share in communion. This month I will be serving communion to all interested residents at UMH in our worship services on June 2nd and 3rd.

As an Ordained Minister with the Free Methodist Church I believe and practice "open" communion. This means that any person professing Christian faith regardless of their denominational affiliation is welcome to share in the sacrament with us. I invite all UMH residents wanting to receive communion to attend these services. I want to let families know that we are continuing this important spiritual practice and trust that you are able to follow your faith traditions at home in these days.

Chaplain David Gifford