



# Healing and Serenity with Tracey

## Sound Practitioner Terms and Conditions

This page sets out the sound practitioner terms by which we will work together under. By accessing and reading these Sound practitioner's terms you accept them and will abide by them. Please read the statements below carefully so that you (the Client) are happy with our terms before purchasing our sound services. If you have questions or are unhappy with any of the terms as set out here, please ensure that you contact me by email: [tracey@healingandserenity.co.uk](mailto:tracey@healingandserenity.co.uk) in advance of your first sound session. To lay the foundation of our relationship, I want to provide you with the following information for our work together.

**Booking and Payment:** All sessions must be booked and paid in full prior to the appointment. Payment can be made by bank transfer other agreed method.

**Cancellation policy:** A minimum of 48-hour advance notice is required for cancellations or rescheduling of appointments. If you cancel your session with less than 48-hour notice you will be charged for the full session fee.

**Late Arrivals:** Please arrive on time for your scheduled appointment, late arrivals may result in a shorter session to accommodate subsequent appointments.

**Session Conduct:** During the session, please refrain from using electronic devices or engaging in activities that may disrupt the therapeutic atmosphere. Mutual respect and cooperation are expected throughout the session to ensure a positive and effective experience.

**Confidentiality:** All information shared during the sessions will be treated with the upmost confidentiality. Your privacy and personal details will be protected in accordance with applicable privacy laws and regulations.

**Health and Safety:** it is your responsibility to inform the therapist of any medical conditions allergies or injuries that may affect your participation in the session. the therapist reserves the right to refuse or discontinue a session if there are concerns about your health and safety.

**Results and Expectations;** while sound therapy can have profound effects on physical, emotional and mental wellbeing, individual results may vary. the therapist cannot guarantee specific outcomes or results from the session.

**Feedback and Communication:** Your Feedback and communication are valued and encouraged. please feel free to share your experience and any concerns you may have before, during or after the session.

**Termination of Services:** the therapist reserves the right to terminate service if there is a breach of terms and conditions or if it is deemed necessary for the well - being of either party.

By booking a 1:1 Sound therapy session, you agree to abide by these terms and conditions. if you have any questions or concerns please do not hesitate to contact me on [tracey@healingandserenity.co.uk](mailto:tracey@healingandserenity.co.uk) for clarification.