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April 12, 2021

TO WHOM IT MAY CONCERN:

It is with great pleasure that I recommend the services of Seraphim Wood, Special Projects Coordinator at AFLAC.

Seraphim approached us and our business with the pure intent of helping our employees get coverage that insurance doesn't cover. He explained the programs clearly with excellent examples and remained professional throughout the process – a process that included having to have the programs explained in either Spanish or Russian.

Seraphim was totally hands on in his approach and individually helped each of our employees who chose to sign up for AFLAC. His professionalism, ability to listen and patiently answer questions, and make suggestions provided the confidence everyone needed to select the plans that met their specific needs.

Once again I am pleased to recommend Seraphim Wood.

Best regards,

A handwritten signature in blue ink that reads "Ann G. Daw". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Ann G. Daw

President, Crepini, LLC