

Privacy Policy

Last Updated: March 2025

At FIG FM ("we," "us," "our"), your privacy is our priority. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information when you visit our website or use our services. By accessing or using our site, you agree to the terms of this Privacy Policy.

1. Information We Collect

Personal Information:

We may collect personal details you provide directly, such as your name, email address, phone number, and any other information you submit when contacting us or requesting services.

Non-Personal Information:

Our website may automatically collect non-identifying information through cookies and similar technologies, including your browser type, device information, and browsing behaviour, to help us improve your experience.

2. How We Use Your Information

We use the information we collect to:

- **Provide and Improve Our Services:** Respond to inquiries, process service requests, and enhance our offerings.
 - **Communicate:** Send you updates, newsletters, or other relevant communications (you may opt out at any time).
 - **Enhance User Experience:** Analyse website usage to optimize functionality and content.
 - **Compliance:** Meet legal obligations and enforce our policies.
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3. Cookies and Tracking Technologies

We use cookies and tracking technologies to collect data about your interactions with our website. This helps us understand user behaviour, personalize your experience, and improve our services. You can adjust your cookie preferences through your browser settings, but disabling cookies may affect site functionality.

4. Disclosure of Your Information

We may share your information with:

- **Service Providers:** Trusted third-party partners who help us operate our website and deliver our services.
- **Legal Compliance:** Authorities if required by law or to protect our rights and safety.

- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred, with notification as necessary.



We do not sell your personal data to third parties.

5. Data Security

We implement robust security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, please note that no method of transmission over the internet or electronic storage is completely secure.

6. Your Rights

Depending on your location, you may have rights regarding your personal data, including the right to:

- Access the information we hold about you.
- Request correction or deletion of your data.
- Object to or restrict the processing of your data.
- Withdraw consent where processing is based on your consent.

To exercise these rights, please contact us using the details provided below.

7. Third-Party Links

Our website may contain links to external sites. We are not responsible for the privacy practices of these third-party sites. We encourage you to review their privacy policies before providing any personal information.

8. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or for legal, operational, or regulatory reasons. The most current version will be posted on our website with an updated effective date. We encourage you to review this policy regularly.

9. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at:

- **Email:** info@figfm.com
- **Address:** C/O Aacsl Accountants Limited, 1st Floor North Westgate House

Harlow, Essex, CM20 1YS United Kingdom

Thank you for trusting FIG FM with your information. We are committed to protecting your privacy and providing you with a secure online experience.