(#104) Dear Management:

July 30, 2019

Do you know what MLMS (My Life, My story) is?

Well, this one I wouldn't expect you too...

It's a concept used in the medical profession I heard about on NPR.  It's used by some hospitals to keep the doctors in touch with their patient (the human being)...

It is a small bio (attached to their medical record) full of tidbits (non-medical related) to help the doctor relate and communicate AND gain insight about the patient.  Basically a "super-pill" for their bedside manner.

Sound like something you could use?  As your company grows, as time gets farther away from you, as you get pulled in more directions...  an off-take of this could help you stay grounded to what matters... (your employees).

Have your HR department/Managers gather/maintain the relevant information about employees...  Stats that matter, stats that help you understand who the person in front of you is, stats that help you help them, stats that help you know you're no different then them).

HAVE is at your fingertips... AND read them before any important conversation with an employee(s).

You'll be a better "Doctor"... at diagnosing the health of your company.

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