(#110) Dear Management:

July 30, 2019

Do you know the definition of "motivating criticism"?

It's when you see the good in a person's effort and you pull them aside and walk them through their thought process...  you see where they went sideways... you point out those detours... you commend them on their thought process... you make them better for the next time...

Example of what is NOT motivating... you grab the back of their head and verbally rub their face on the floor in front of all their co-workers...

See the difference?  You should...

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