(#132) Dear Management:

August 27, 2019

Are you a good pilot?  
  
Does your flight crew rest assured knowing they are going to meet their destination?  Is there a destination?  Is there even a flight plan?  
  
Off the cuff only wins the day for so long...  
  
You NEED a flight plan.  People need to see a finish line flag on their Google map.  
  
And don't worry about detours that come along...  that unexpected Florida passenger you have to pick up, that turbulence that shows up in 2018, that unexpected fuel stop in Des Moines...    
  
As long as you keep heading to your destination and your crew knows and believes the same...  
  
Then yes you're a good pilot and will win the day.  
  
Otherwise you'll go the way of Amelia Earhart's fate...  
  
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