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Dear Management:  Checklists... The good, the bad and the ugly.

The GOOD
-Checklists have been used successfully and effectively... for like, forever.
-They are used to promote predictability and completeness of selected processes.
-They can help communication throughout the task at hand.

The BAD
-Adherence is not always fully grasped by everyone.
-They often are designed for newbies, and may penalize seasoned employees unfairly... who may go off-script to more direct or efficient ways.
-They can create dependence, which can stifle professional judgment and objectivity in decision-making.

The UGLY
-They can become too long, cumbersome or impractical.
-The can penalize efficiency, decrease participant satisfaction, create roadblocks, and contribute to checklist fatigue.
-But the greatest danger can occur when they are completed by rote memory, creating a false veneer of completeness.

Don't be ugly...

Now you know.