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Dear Management: Here's a question that is most often NEVER asked... when contemplating change in your organization.

Be it systems, processes, workforce, etc.

You ready for it?

OK...

"Are we able to do "???"... by adjusting, manipulating, changing... what we ALREADY have in place?"

SO OFTEN... when decisions are made... this is forgotten.

That "something" shiny and new catches, the attention of the day.

That will FIX everything!!!

And then what follows, is just a new set to unforeseen issues to deal with.

My couple pennies...