(Mr. Tenkey's Tips # 467) --- book available @ www.mrtenkey.com

December 31, 2020



Dear Management: Companies and loan officers alike... keep posting on social media... "EVERY" 5-star rating they receive.  
  
Yeah!!! I'm so happy for you.  
  
But instead, how about posting an unfavorable rating now and then?  
  
And tell us WHY you feel you received the rating...  
  
And WHAT you did to FIX IT and make sure it WON'T happen again?  
  
I'd bet my money on people who stumble and remain humble of their accomplishments.  
  
Then those that "appear" pristine from birth.  
  
My couple pennies.