(Mr. Tenkey's Tips # 484) --- book available @ www.mrtenkey.com

January 26, 2021

Dear Management: Process and procedures only work when there is...

Consistency, connectedness, predictability and rationale... in the creation and maintenance of them.

If you are constantly changing the way things are done... on a whim... or simply due to one new variable...

YOU are being inconsistent, disjointed, unpredictable and irrational.

Stop please.

Instead of recreating the wheel, just do tweaks... that are WITHIN the framework of the original mindset.

Sometimes, yes... you'll have to start over, but when you do...

Those 4 words above better be in the new processes as well.