

### Check-in/Check-out:

#### **MAXIMUM LENGTH OF STAY IS 5 MONTHS AND 29 DAYS IN A CALENDAR YEAR**

- Check-in time is 1:00 pm. Upon arrival all guests must register at the office before being escorted to their site.
- If arriving after closing you will need to contact our office for our late arrival procedures. At that time we will make arrangements (via phone) to complete the necessary paperwork and set up your account for Vero Beach Kamp INC. This **must** be complete before you can be parked.
- Checkout time is 12:00 noon; please check out or re-register before noon. Campground fees are payable by check-out time of due-date. All fees are payable in advance. Late check-outs can be requested (subject to availability) There will be a **\$50.00 per hour** charge for all unapproved late departures.

### RV restrictions:

- All RVs must be currently registered and maintained in good condition.
- All RVs are subject to an external inspection before entering the park.
- RVs 10 years or older must be approved by Vero Beach Kamp **prior** to making a reservation.

### Deposits:

- All reservations that are 3 nights or less require payment in full at the time of reservation.
- Reservations 4- 29 nights require a deposit of half of the total reservation fee with remaining balance due at check-in.
- Reservations 1 month to our maximum length of stay of 5 months and 29 days require a security deposit of \$300
- Cabin and cottage rentals require a security deposit of \$50 that will be returned to you at check out in your original form of payment should the rental unit(s) be found in the same condition it was rented in and no evidence of smoking or other damage inside the rental unit.  
*Any damage to Vero Beach Kamp rental units, whether accidental or willful, is the responsibility of the registered guest for each particular rental unit. Any costs associated with repairs and/or replacement will be charged to the credit card of the registered guest. In extreme cases, criminal charges will be pursued.*

### Holidays:

- All holiday weekends require a 3-night minimum stay with payment in full at the time the reservation is made

### Cancellation Policy:

- For monthly reservations, i.e. 30 or more days, Vero Beach Kamp requires a written notice of cancellation of stay within 3 months (90 days) prior to the start of your **original** reservation date. Any reservations made inside this 3-month (90 day) grace period will automatically default to a non-refundable status and any cancellation of a reservation will result in a loss of security deposit."  
*A refund of less 10% of the security deposit and a processing fee will be refunded to you via check in 4-6 weeks.*
- For daily reservations, i.e. less than 30 days, Vero Beach Kamp requires a 2-week (14 days) notice of cancellation from original reservation date.  
*A refund of deposit, less 10% of total stay and a processing fee will be refunded via check in 4-6 weeks.*
- All cancellations made outside of the proper time frame will forfeit the entire deposit.

### No-show Policy:

- Any guest that has not arrived within 24 hours of the first day of their reservation and has not contacted the park staff will be considered a canceled reservation and will forfeit their entire deposit.

### Refund Policy:

- There are NO refunds after check-in.
- Camping is an outdoor experience therefore refunds will not be given due to weather conditions, voluntary departure, acts of nature or removal from park.
- Any refund of pre-check in cancellations will be processed in 4-6 weeks and be returned to you via check in the mail.

### RV sites, Tents & Cabin/Cottage:

- No loud music, profane language or disorderly conduct allowed. **Quiet hours 10:00 pm-8:00 am** are strictly enforced
- Children under 16 years of age may not leave their campsite after 10:00 pm unless going to/from the bathhouse or accompanied by an adult.
- **NO SMOKING OR PETS ALLOWED IN CABIN OR COTTAGE**
- The park provides 1 picnic table per site, which is to be kept on the concrete patio. No bricks or stepping stones may be added to patio
- Any carpet placed on the grass must be breathable carpet
- **NO CLOTHESLINES OF ANY KIND ALLOWED ON PARK PROPERTY**
- FREE STANDING PROPANE TANKS ARE NOT ALLOWED.
- Joining of sites is not permitted
- Keep campsites free of debris and unsightly items.
  - No items stored under trailers or motor homes.
  - Any outside refrigerators must have locks on them.
- Converted buses are not permitted
- **Ground fires are only permitted in a fire ring** Fire rings are available upon request on a first come, first served basis. You are welcome to bring your own fire ring
- Tents are **only** permitted in designated tenting areas. Tents are not allowed on RV sites
- **For sale signs MAY NOT be displayed at sites and SITES MAY NOT BE SUBLEASED.**
- Trees are our most valuable possession. Do NOT cut or deface any trees or drive nails, screws or any metal objects into them.  
**NO DOG CHAINS OR HAMMOCKS ON TREES**
- **The discharge of firearms, fireworks or other pyrotechnics is STRICTLY PROHIBITED**

### Visitors:

- Visitors are **required** to register in the office when entering the park. (Including but not limited to; food delivery, contractors and personal visitors)
- **Any contractor performing work within the campground must have a certificate of insurance on file in the main office, listing the park as additionally insured**
- The maximum number of guests on any site is not to exceed **6**
- Guests are responsible for their visitors and are liable for any damages that they cause while on Vero Beach Kamp Inc property.
- Overnight visitors must register for their nights stay in advance.  
All other guests must leave the park by 10:00 pm. Any visitor that does not register will be removed.

### Smoking and alcohol:

- Smoking is prohibited in all common areas in the park.
- Alcohol is permitted to be consumed in the park in a responsible manner.

### Accidents/Incidents:

- **All accidents or incidents must be reported to the office.**
- Any damage to Vero Beach Kamp rental units, whether accidental or willful, is the responsibility of the registered guest for each particular rental unit. Any costs associated with repairs and/or replacement will be charged to the credit card of the registered guest. In extreme cases, criminal charges will be pursued.

### Trash:

- Put garbage in a bag and place it at the edge of the road by 11:00 am. Please do **NOT** put trash bags out overnight due to animal activity.
- Recycle bins are located near the trash receptacles; please ensure that **only** recyclable items are placed in the appropriate bin

### Driving Vehicles:

- **MAXIMUM speed limit is 5 MPH -Strictly enforced**
- Mini-bikes and motorcycles are not to be ridden around the campground. *They may only be ridden to your site and back out.*
- All vehicles must have a valid license plate, current registration and must obtain a parking pass from the office at check-in.
- Parking is NOT allowed on the roadways, grass or any vacant site.
- Please only use designated roadways.
- The maximum number of vehicles permitted on a site is three (3). This consists of a motor home, travel trailer, 5<sup>th</sup> wheel, car, truck, utility trailer and boat. All other vehicles must use designated storage areas and be paid for.
- Personal golf carts may be driven by licensed drivers **ONLY** and must obey speed limits at all times. If operated after dark, they must be equipped with working lights on front and rear; ATV's and off-road vehicles are prohibited.  
**Parking rules will be enforced at all times and may result in towing at the expense of the guest or vehicle owner.**

### ANIMAL GUESTS:

- Vero Beach Kamp Inc reserves the right to reject the admittance of any pet.  
NO AGGRESSIVE DOGS ALLOWED
- Pet and service animal vaccination records must be available upon request
- Pets are not allowed in buildings and must be on a leash AT ALL TIMES.  
*No pets in restrooms, showers or pool areas.*
- Pets and service animals must wear a collar with the identification of the owner and a phone number
- Please control barking dogs. Pets or service animals must not bother other guests
- Do NOT leave pets or service animals unattended at any time
- **Camper is responsible for cleaning up after his/her pet or service animal**  
*Animal sanitation stations are provided around the park for your convenience*

### Pool and other common areas:

- Pool hours are 10:00 am- Dusk
- Parents are responsible for the conduct and safety of their children. Children *under 10 years of age must be accompanied by parents or guardians at the pool and playground.*
- No glass, food or drink permitted in the pool area.

### Mail/Deliveries:

- Mail will be received and held in the office. Please check for mail after 3:00 pm

Any delivery drivers (food, packages etc) **MUST** stop at the office and obtain a visitor pass.

### Wildlife:

- **Clean fish where you catch them or use the fish cleaning station in front of the Maintenance Building. Oyster shells, clams and fish remains must be placed in a garbage container and then taken to the dumpster.**
  - PLEASE MAKE SURE TO CLEAN THE AREA when you are finished.
- For your safety, please use caution around the park roadways and tree lines. Snakes, alligators and spiders can be concealed in vegetation or other dense cover. Snakes will warm themselves on the blacktop or concrete and other animals are active at night, please always carry a flashlight while walking in the dark.

### Use of utilities: We request your cooperation in the conservation of energy

- Please turn off your air conditioner when leaving your trailer
- **NO unapproved WASHING of vehicles.** If you would like to wash your RV or vehicle during your stay please contact the main office to purchase the required \$10.00 permit
- Inflatable or plastic pools are not allowed
- All monthly guests are responsible for the electricity they use. Each site is metered and charged for usage.
- Laundry services are available 23/7 (closed 1 hour a day for cleaning)
- Do not leave laundry unattended in the laundry mat. Vero Beach Kamp is not responsible for lost or stolen items in the laundry facility.
- Baby wipes, sanitary products and other foreign objects **ARE NOT TO BE FLUSHED IN TOILETS**
- No draining of water on the grounds  
*If any hose is found leaking, you will be charged a surcharge*
- Sewer hoses must be undamaged and sewer connections must be tight fitting. Replacement sewer hoses can be purchased at the main office.

### DISCLAIMER:

**WE RESERVE THE RIGHT TO REMOVE ANY PERSON(S) FROM PREMISES FOR CONDUCT THAT VERO BEACH KAMP INC DEEMS TO BE DETRIMENTAL CONDUCT (INCLUDING BUT NOT LIMITED TO; NEGLIGENCE OR WILLFUL MISCONDUCT) AND/OR VIOLATING THE ABOVE RULES WITHOUT REFUND.**

**VERO BEACH KAMP ASSUMES NO RESPONSIBILITY FOR ACCIDENTS OR INJURIES TO GUESTS OR VISITORS.**

**VERO BEACH KAMP WILL NOT BE RESPONSIBLE FOR ANY DAMAGE TO RIGS OR OTHER MOTOR VEHICLES, ACCIDENTS OR INJURY TO GUESTS, LOSS OF MONEY, OR VALUABLES OF ANY KIND.**

**VIOLATION OF ANY OF THE PROVISIONS CONTAINED HEREIN IS GROUNDS FOR REMOVAL FROM THE PARK AT THE SOLE DISCRETION OF PARK MANAGEMENT.**

**THESE RULES CONFORM TO THE 513 FL STATUE.**