## CHECK-IN/CHECKOUT

Maximum Stay: 5 months and 29 days per calendar year. Check-In: 1:00 PM. All guests must register at the office upon arrival.

**Late Arrival**: If arriving after office hours, contact us before closing for procedures. If unavailable, use the night registration outside the office.

**Checkout**: 12:00 PM. Please check out or re-register before noon. Fees are due by checkout time. Unauthorized late checkouts (subject to availability) are subject to additional fees.

### **RV RESTRICTIONS**

**Condition**: All RVs must be registered and in good condition.

**Inspection:** All RVs are subject to external inspection upon entry.

**Age Requirement:** RVs 10 years or older need prior approval from Vero Beach Kamp before reservation.

### DEPOSITS

## **Daily Stays:**

Reservations of 3 nights or less require full payment at booking.

Reservations of 4-29 nights require a 50% deposit: balance due at check-in.

**Monthly Stays:** Reservations from 1 month to 5 months and 29 days require a \$300 security deposit. Failure to fulfill the original commitment results in forfeiture of the deposit.

**Cabin/Cottage Rentals:** A credit card on file is required for damages. No additional fees if the unit is returned in good condition. Guests are responsible for any damages, and charges will apply if necessary.

# PAYMENTS WITH VERO BEACH KAMP

Daily Stays: Full payment is due at check-in.

**Monthly Stays:** First month due at check-in; subsequent months and electric charges due monthly based on checkin date.

## HOLIDAYS

**Holiday Weekends**: Subject to holiday rates. Payments are due in full at the time of booking.

## NO SHOW POLICY

Guests not arrived within 24 hours of their reservation and without contact will have their reservation canceled and forfeit the deposit.

## **REFUND POLICY**

**Post Check-In:** No refunds will be issued after check-in. Weather and Other Conditions: No refunds for weather, voluntary departures, acts of nature, or removal from the park.

**Pre-Check-In Refunds:** Processed within 4-6 weeks and returned via check.

## **CANCELLATION POLICY**

Monthly Reservations (30+ days): Written cancellation notice is required 90 days before the original reservation start date. Reservations made within this period are non-refundable, resulting in the loss of the security deposit. A refund of 90% of the security deposit (minus processing fees) will be issued via check within 4-6 weeks.

**Daily Reservations** (less than 30 days): 24-hour cancellation notice is required. Refunds will be processed similarly to monthly reservations.

**Late Cancellations:** Any cancellation outside the specified timeframes will result in the forfeiture of the entire deposit.

# RV SITES, TENTS & CABIN/COTTAGE

**Conduct**: No loud music, profanity, or disorderly behavior. Ouiet hours: 10:00 PM - 8:00 AM.

**Children:** Under 16 must not leave their campsite after 10:00 PM unless with an adult or going to/from the bathhouse.

**Smoking/Pets:** Not allowed in communal areas (e.g., cabins, pool, bathrooms).

Sites: One picnic table per site, kept on the concrete patio.

Carpets: Must be breathable if placed on grass.

Clotheslines: Not permitted.

**Propane Tanks:** Must be secured to the RV; free-standing tanks are not allowed.

**Site Use:** Joining sites and storing items under trailers/motorhomes is prohibited. Any outside

Converted Buses: Not permitted.

refrigerators must be locked.

**Fires:** Only in fire rings (available upon request). Campers are welcome to bring their own.

**Tents**: Allowed only in designated areas, not on RV sites.

For Sale Signs/Subleasing: Not permitted.

**Trees:** Do not cut, deface, or attach objects. No dog chains or hammocks on trees.

**Prohibited Items:** The discharge of firearms, fireworks, and pyrotechnics are **strictly forbidden.** 

# TRASH

Place garbage in a bag at the edge of the road by 11:00 AM. Do not leave trash bags out overnight.

Use recycling bins near trash receptacles for recyclable items only

# ACCIDENTS/INCIDENTS

Report all accidents or incidents to the office immediately.

Registered guests are responsible for any damage to Vero Beach Kamp property, whether accidental or intentional. Costs for repairs will be charged at the guests expense. Criminal charges may apply in severe cases.

## **VISITORS**

**Registration:** All visitors (including food delivery and contractors) must register at the office. See the office for a list of contractors

**Contractors:** Must have a certificate of insurance on file,

listing the park as additionally insured.

**Guest Limit**: Maximum of 6 guests per site. Guests are

responsible for their visitors' actions.

**Overnight Visitors:** Must register in advance with a \$\_\_\_\_ fee per person. All other visitors must leave by 10:00 PM. Unregistered visitors will be removed.

## **DRIVING VEHCLES:**

Speed Limit: 5 MPH, strictly enforced.

**Mini-Bikes & Motorcycles**: May only be ridden to and from your site.

All vehicles must have a valid license plate, current registration, and obtain a parking pass at check-in.

**Parking:** No parking on roadways, grass, or vacant sites. Maximum of three (3) vehicles per site (includes motorhome, travel trailer, 5<sup>th</sup> wheel, car, truck, utility trailer, boat or golf cart). Extra vehicles must use designated storage for a fee.

**Golf Carts**: Only licensed drivers may operate. Must have working lights after dark. ATVs and off-road vehicles are prohibited. Violations may result in towing at the owner's expense.

## MAIL / DELIVERIES

Mail is received and held in the office.

Delivery drivers must stop at the office for a visitor pass.

## **SMOKING AND ALCOHOL**

Smoking is prohibited in all communal areas.

Alcohol is allowed but must be consumed responsibly.

## **ANIMAL GUESTS**

Vero Beach Kamp reserves the right to refuse any pet. Vaccination records for pets and service animals must be available upon request.

Animal guests must be always leashed when outside of unit

Pets are not allowed in buildings, restrooms, showers, or pool areas.

Animal guests must wear a collar with identification and phone number.

Please control barking dogs.

Do not leave animal guests unattended.

Clean up after animal guests.

Animal sanitation stations are available throughout the park.

### WILDLIFE

Clean fish where they were caught or use the fish cleaning station. Dispose of remains in the dumpster.

Be cautious around park roadways and vegetation; snakes and other wildlife may be present. Carry a flashlight at night.

## POOL AND OTHER COMMON AREAS

Pool Hours: 10:00 AM to dusk.

Parents are responsible for their children. Children under 10 must be accompanied by an adult.

Guests needing diapers must wear swim diapers in the pool.

No glass, food, or drinks in the pool area.

Smoking and pets are not allowed in restrooms, showers, or pool areas.

### **USE OF UTILITIES**

We request your cooperation in the conservation of energy Conserve energy: turn off air conditioners when leaving your unit.

No unapproved vehicle washing. Contact the office for a permit if you wish to wash your RV or vehicle.

Inflatable or plastic pools are not permitted.

Monthly guests are responsible for electricity use; sites are metered.

Laundry services are available 24/7. Do not leave laundry unattended; Vero Beach Kamp is not responsible for lost items.

**Toilets:** Do not flush baby wipes, sanitary products, or other foreign objects.

No draining of water on the grounds. Report any leaking hoses; surcharges may apply.

Ensure sewer hoses are undamaged and properly connected. Replacement hoses are available at the office.

## DISCLAIMER

WE RESERVE THE RIGHT TO REMOVE ANY PERSON(S) FROM PREMISES WITHOUT REFUND FOR CONDUCT THAT VERO BEACH KAMP INC DEEMS TO BE DETRIMENTAL CONDUCT (INCLUDING BUT NOT LIMITED TO; NEGLIGENCE OR WILFUL MISCONDUCT) AND/OR VIOLATING THE ABOVE RULES.

VERO BEACH KAMP ASSUMES NO RESPONSIBILITY FOR ACCIDENTS OR INJURIES TO GUESTS OR VISITORS.

VERO BEACH KAMP WILL NOT BE RESPONSIBLE FOR ANY DAMAGE TO RIGS OR OTHER MOTOR VEHICLES, ACCIDENTS OR INJURY TO GUESTS, LOSS OF MONEY, OR VALUABLES OF ANY KIND.

VIOLATION OF ANY OF THE PROVISIONS CONTAINED HEREIN IS GROUNDS FOR REMOVAL FROM THE PARK AT THE SOLE DISCRETION OF PARK MANAGEMENT.
THESE RULES CONFORM TO THE 513 FL STATUE.