

Deposits:

All reservations that are 3 nights or less require **payment in full** at the time of reservation.

Reservations 4- 29 nights require a deposit of **half of the total reservation fee** with remaining balance due at check-in.

Reservations 1 month to our maximum length of stay of 5 months and 29 days require a **security deposit of \$250**

Cabin and cottage rentals **require a security deposit of \$50** that will be returned to you at check out in your original form of payment should the cabin/cottage be found in the same condition it was rented in and no evidence of smoking inside the rental unit.

Holidays:

All holiday weekends require a 3-night minimum stay with **payment in full** at the time the reservation is made

Holidays are considered all major bank holidays including but not limited to, New years, Martin Luther King Jr Day, Presidents Day, Memorial Day, Juneteenth, Independence day, Labor day, Columbus Day, Veterans Day, Thanksgiving, and Christmas.

Cancellation Policy:

For monthly reservations, i.e. 30 or more days, Vero Beach Kamp requires a written notice of cancellation of stay within 3 months (90 days) prior to the start of your original reservation date. *A refund of less 10% of the security deposit and a processing fee will be refunded to you via check in 4-6 weeks.*

For daily reservations, i.e. less than 30 days, Vero Beach Kamp requires a 2-week (14 days) notice of cancellation from original reservation date. *A refund of deposit, less 10% of total stay and a processing fee will be refunded via check in 4-6 weeks.*

All cancellations made outside of the proper time frame will forfeit the entire deposit.

No-show Policy:

Any guest that has not arrived within 24 hours of the first day of their reservation and has not contacted the park staff will be considered a canceled reservation and will forfeit their entire deposit.

Our office can be contacted from 9:00am-5:00pm everyday.

Refund Policy:

There are NO refunds after check-in.

Refunds will not be given due to weather conditions, voluntary departure, acts of nature or removal from park.

Any refund of pre-check-in cancellations will be processed in 4-6 weeks and be returned to you via check in the mail.