

Control4® Smart Home Intercom Guide



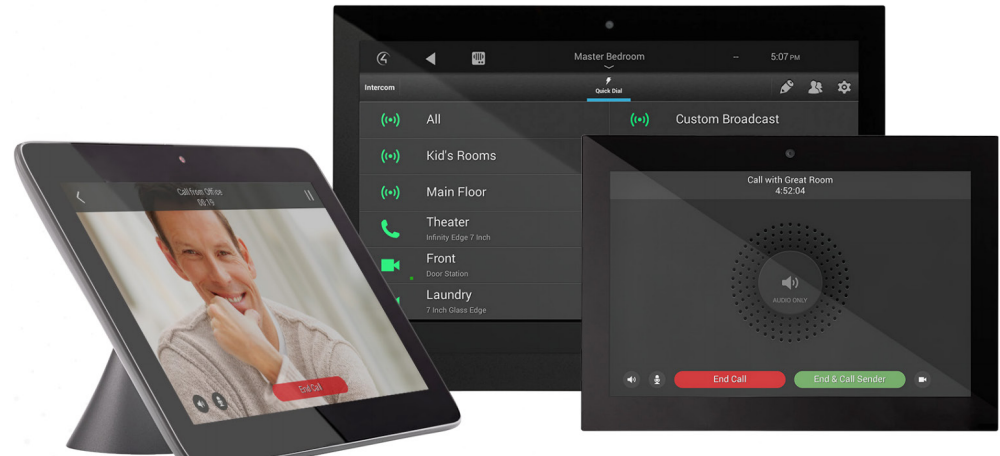
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Introduction

Your Control4 system includes powerful Intercom features that let you monitor and communicate easily with all of your Intercom-compatible devices. With at least two devices in your system, you can send and receive high-quality audio and video throughout your home and to your mobile devices with the Control4 Intercom app. You can:


- See and hear who is at the front door before you answer. (Requires video-capable touch screens and a door station)
- Call a group of Intercom devices to invite your whole family to dinner and easily manage your own groups.
- Monitor your baby's room. (Requires two Intercom-capable touch screens)
- Call from one room to another, using a touch screen or a third-party app on a mobile device.
- Receive a door station call (or in a room without a touch screen) on your smartphone from anywhere.



Set up your system

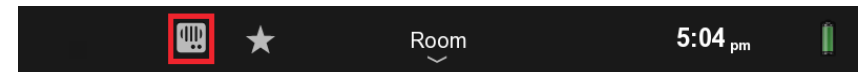
To begin using the Control4 Intercom system, you must have the following set up:

- 1 You must have at least two Intercom-enabled devices in your Control4 system, for example, two touch screens or a touch screen and a door station. Supported models:
 - 5" and 7" In-Wall Touch Screen (audio Intercom only)
 - 7" In-Wall Touch Screen with Camera and 7" Portable Touch Screen with Camera (audio and video Intercom)
 - T3 Series 7" Tabletop Touchscreen, 7 and 10" In-Wall Touch Screen (audio and video Intercom)
 - Interior and Exterior Door Station (audio and video Intercom)
 - Mobile devices with the Control4 Intercom app.

 **Note:** Third-party door stations may be able to be configured to communicate with your Control4 Intercom system. Talk to your dealer for details.

- 2 Your Control4 system must be registered to your Control4 account at customer.control4.com. See the *Control4 System Quick Start Guide* (ctrl4.co/userguide) for instructions, or ask your dealer if this step has been completed.
- 3 Your Control4 account must have an Intercom license. Log in to your account at customer.control4.com, click **My Software**, and the Intercom license will be listed under *My Licenses*. Contact your dealer if your account does not have a license.
- 4 To use the Control4 Intercom app, your system must have a 4Sight license. Log in to your account at customer.control4.com, click **My Software**, and the 4Sight license will be listed under *My Licenses*. Contact your dealer if your account does not have a license.
- 5 Your dealer must have added and configured the Communication agent to your Control4 system.

When these items have all been completed and the system is properly configured for Intercom, the Intercom icon will display in the top bar of your touch screen's home page (highlighted below).

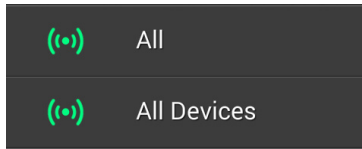


Congratulations! Your Control4 Intercom system is now ready to use.

Intercom menu overview

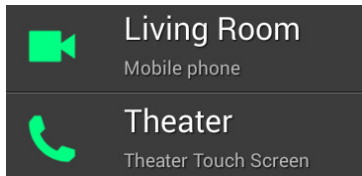
Intercom groups

Groups are shown with the broadcast icon. There is always a default group named "All."



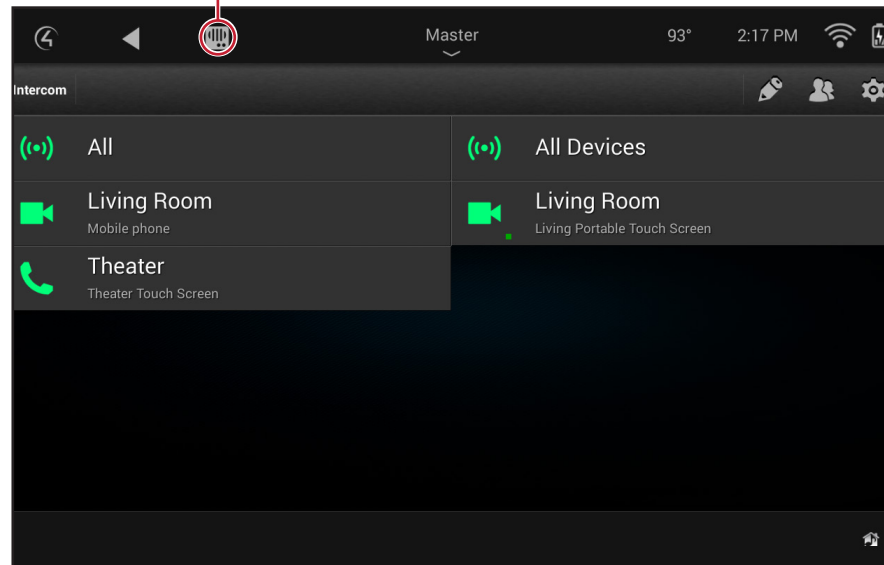
Intercom devices

Individual Intercom devices display their name and location. The camera or phone icons indicate video or audio-only Intercom capabilities.



To access the Intercom, tap this icon.

The Intercom home screen displays all of your configured Intercom devices, your configured Intercom groups, and buttons to access *Groups* and *Settings*.



Intercom settings

Tap the settings icon to control the behavior of the Intercom device, including Do Not Disturb, Auto Answer, volume controls, and more.

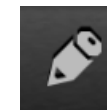


Manage Intercom groups

Tap the groups icon to create a new group of Intercom devices, then check the devices you want to include.



Tap the edit icon to edit existing groups.



Using your Control4 Intercom

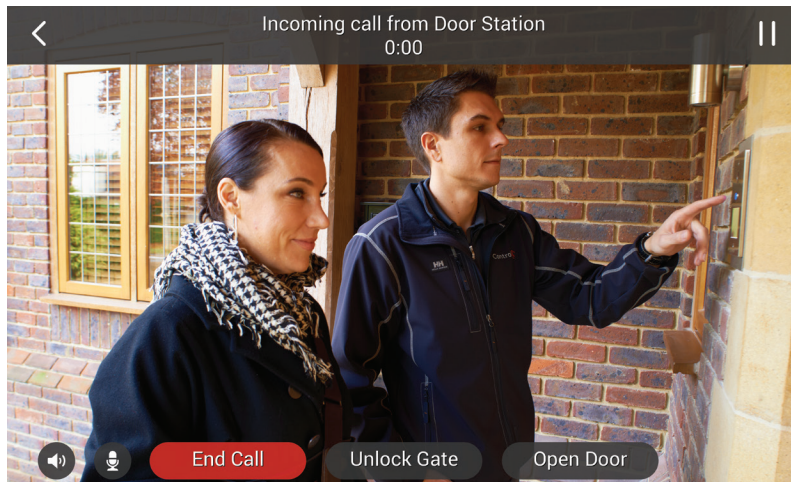
Here are a few common ways to use your Control4 Intercom:

- Answer a call from the door station
- One-to-one calls (supported on all Intercom-enabled devices)
- Call a group of devices
- Monitor your child's room
- Change Intercom device settings
- Add, edit, or delete Intercom groups

Answering a door station call

When someone rings the doorbell on your Control4 Door Station, you can see and hear who is calling before you answer the door. Your dealer can configure which devices, mobile phones, and touch screens are automatically called when the doorbell is pressed. An alternate camera view can be configured to display the image from a different camera when the door bell is pressed.

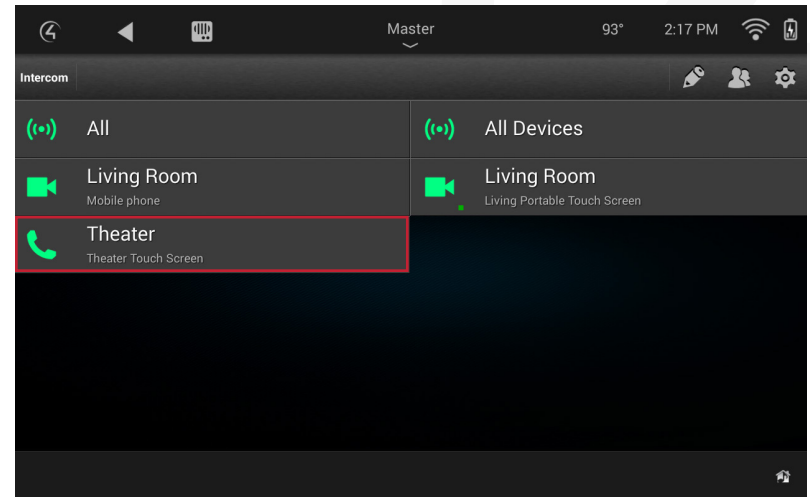
- 1 When the doorbell rings, you can see the video from the door station or camera. Tap **Answer** or **Ignore**.
- 2 If you tapped **Answer**, speak into the touch screen. If your dealer set up the door station's custom buttons, you can use those to unlock the door or trigger any other programming.




Making a one-to-one call

One-to-one calls allow one Intercom-enabled touch screen to call another.

- 1 From the *Intercom* menu, simply tap another device to start a one-to-one call.



 **Note:** If the Intercom device is busy, a "Station Busy" message appears.

Answering an Intercom call

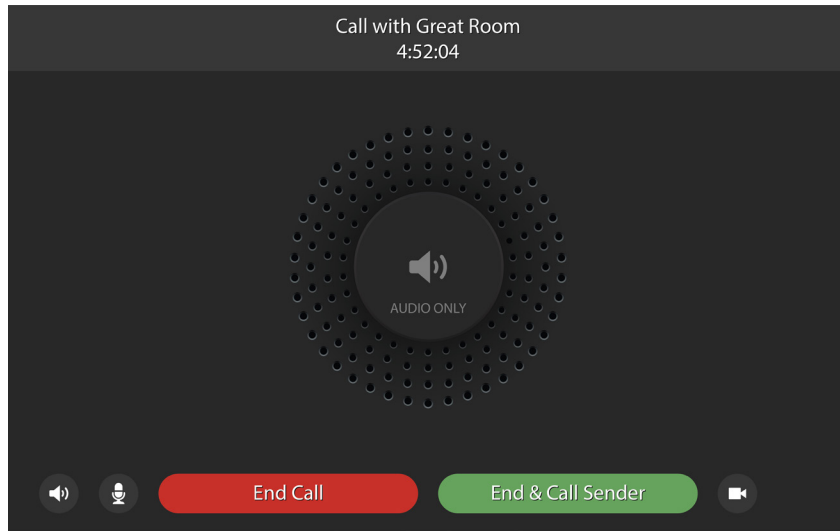
When someone is calling the touch screen in your room, the touch screen rings and displays *Answer* and *Ignore* buttons.




- 1 Simply tap **Answer** to answer the call or **Ignore** to dismiss it.



If **Auto Answer** is enabled, these buttons will not display on the touch screen. Instead, the call will automatically answer, and an *End Call* button will show on the screen.

In-call menu and options



-  **Volume**—Tap to adjust the speaker volume on the touch screen.
-  **Mic volume**—Tap to adjust the microphone level on the touch screen.
-  **Video**—Tap to enable or disable video while in the call.

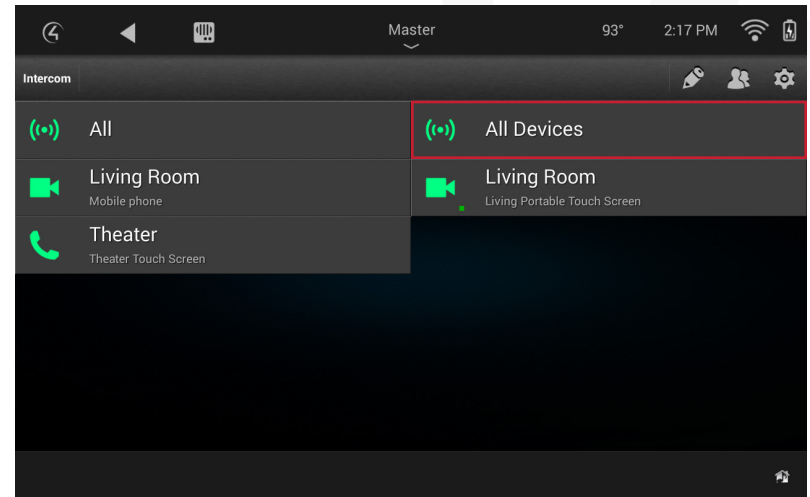
Call control buttons—Use to answer a call, reject a call, end a call, or end a call and call back the sender. The buttons may vary by device and type of Intercom call.





Making a group call

With a group call, you can tell your whole family to come to dinner from the Intercom menu with only a single tap.


- 1 Choose the group of Intercom devices you want to include in the call, then tap the name of the group.

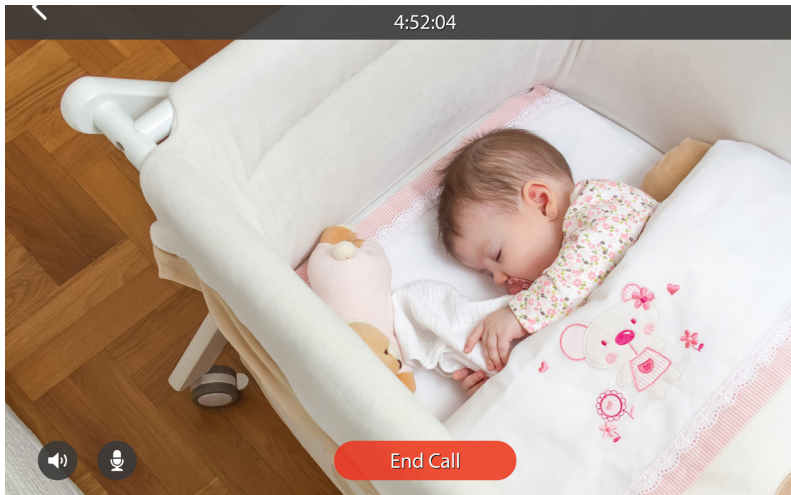


-  **Note:** If a room's Intercom properties are set to "Do Not Disturb," the Intercom device in that room will not receive the group call.
-  **Note:** A group call between different types of touch screens may not behave the same as between touch screens of the same type. Ask your dealer for more details.

Monitoring your child's room


With your Control4 Intercom system, you can easily monitor another Intercom device, so it's perfect as a baby monitor or for monitoring your kids while they play.

- 1 To configure your touch screen as a monitored device, tap **Settings**  from the Intercom home page and enable **Monitor Mode**. Monitor Mode must be enabled on the device you want to listen to, for example the touch screen in the baby's room.
- 2 After Monitor Mode is enabled, simply call that Intercom device (call the touch screen in the baby's room) to start monitoring.




One-way video and audio is sent from the monitored device to the device that started the call. No audio or video is sent from the device that started the call while Monitor Mode is enabled.

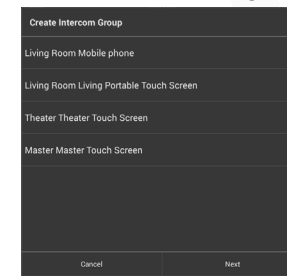
- 3 Tap **End Call** to stop monitoring.


 **Tip:** An alternate camera view can be configured to get the perfect view of your baby.

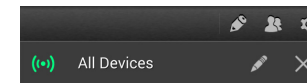
Managing your Intercom groups

Creating a group of Intercom devices allows you to use your Control4 Intercom system to easily contact whomever you want in different parts of your home. Your Intercom groups can be easily created and modified from your touch screen. Your dealer can also configure Intercom groups with the Composer Pro Communication agent.


- 1 To create an Intercom group, tap the groups icon , then select each Intercom device you want to include in the group.

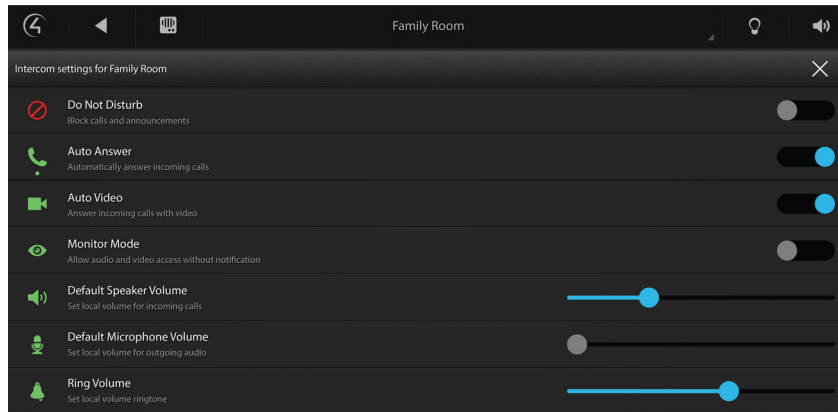


- 2 To edit or delete existing Intercom groups from your touch screen, tap the edit icon  on the Intercom home screen, then tap **Edit** or **Delete** next to the group you want to edit or delete.



Changing Intercom device settings

Tap settings  on the Intercom home page to configure Intercom for that touch screen. These settings can also be modified by your dealer.



Do Not Disturb—If enabled, your touch screen will not ring when the doorbell is pressed or a group call is started. The touch screen will also not show as available for a one-to-one call.

Auto Answer—If enabled, your touch screen will automatically answer an incoming call from another touch screen.

Auto Video—If enabled, your touch screen will automatically send video when a call is made or answered.

Monitor Mode—Configures your touch screen to allow the room to be monitored. See "Monitoring your child's room" on page 6.

Default Speaker Volume—Adjust the slider to set the speaker volume for an Intercom call. The speaker volume can also be adjusted during a call.

Default Microphone Volume—Adjust the slider to set the microphone volume for an Intercom call. The microphone volume can also be adjusted during a call.

Ring Volume—Adjust the slider to set the ring volume for the touch screen.



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