

REFUND & RETURNS POLICY

We hope you'll love your Dollhouse order but if you want to return any of it, we will happily refund you for any items you return to us in an unused and resalable condition within 28 days of receipt.

Returned items must be unused and in their original packaging/sealed.

If you wish to return an item, please contact us by emailing

help@dollhouse-beauty.com to request a return authorisation. We will respond to your request as soon as possible and arrange a return of the goods. Unless products are found to be faulty, return postage costs are the responsibility of the buyer and we cannot be held responsible for items damaged or lost in transit in return shipment. We recommend an insured and traceable mail service.

We will send you an email once your refund has been processed. Please allow 7-10 working days from receipt of your confirmation email for this credit to appear on your account.