

Creative Problem Solving

Workshop-At-A-Glance

The Problem Solving Method

- What is a Problem?
- What is Creative Problem Solving?
- What are the Steps in the Creative Solving Process?

Information Gathering

- Understanding Types of Information
- Identifying Key Questions
- Methods of Gathering Information

Problem Definition

- Defining the Problem and Identifying the Origination
- Defining the Present State and the Desired State
- Analyzing the Problem and Writing the Problem Statement

Preparing for Brainstorming

- Identifying & Removing Mental Blocks
- Stimulating Creativity

Generating Solutions (I)

- Brainstorming, Brainwriting and Mind Mapping
- Duncker Diagrams

Generating Solutions (II)

- The Morphological Matrix
- The Six Thinking Hats
- The Blink Method

Analyzing Solutions

- Developing Criteria
- Analyzing Wants and Needs
- Using Cost/Benefit Analysis

Selecting a Solution

- Doing a Final Analysis
- Paired Comparison Analysis
- Analyzing Potential Problems

Planning Your Next Steps

- Identifying Tasks & Resources
- Implementing, Evaluating, and Adapting

Recording Lessons Learned

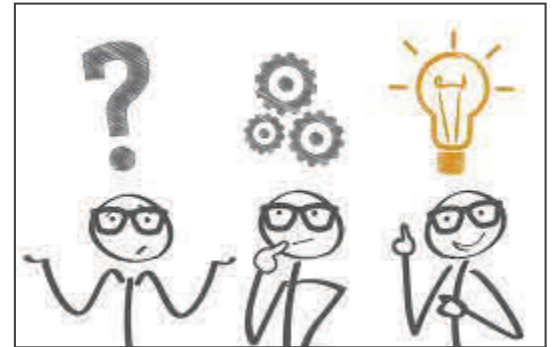
- Planning the Follow-Up Meeting
- Celebrating Successes
- Identifying Improvements

Wrapping Up

- Words from the Wise
- Lessons Learned

Professional Training Series

Our training courses & workshops, combined with our interactive delivery methodologies create an environment that encourages learning and delivers the strategic tools that promote organizational performance.



Workshop Purpose

Psychologists and business people alike have discovered that successful problem solvers tend to use the same type of process to identify and implement the solutions to problems.

This workshop will provide an overview of the creative problem solving process, as well as key problem solving tools. Skills such as brainstorming, information gathering, analyzing data, and identifying resources will be covered throughout the workshop.

Workshop Format

Lecture, Interactive Discussions, Workshops, Hands-on Training

Workshop Length

One (1) Day

Continuing Education Units (CEU's)

Five (5)

Workshop Pricing

Please contact us for workshop pricing, and group discounts.

Contact Information

Phone: 760.438.4354

Email: training@novusorigo.com

For a list of all workshops, please visit
www.novusorigo.com

Training Designed for the Real World

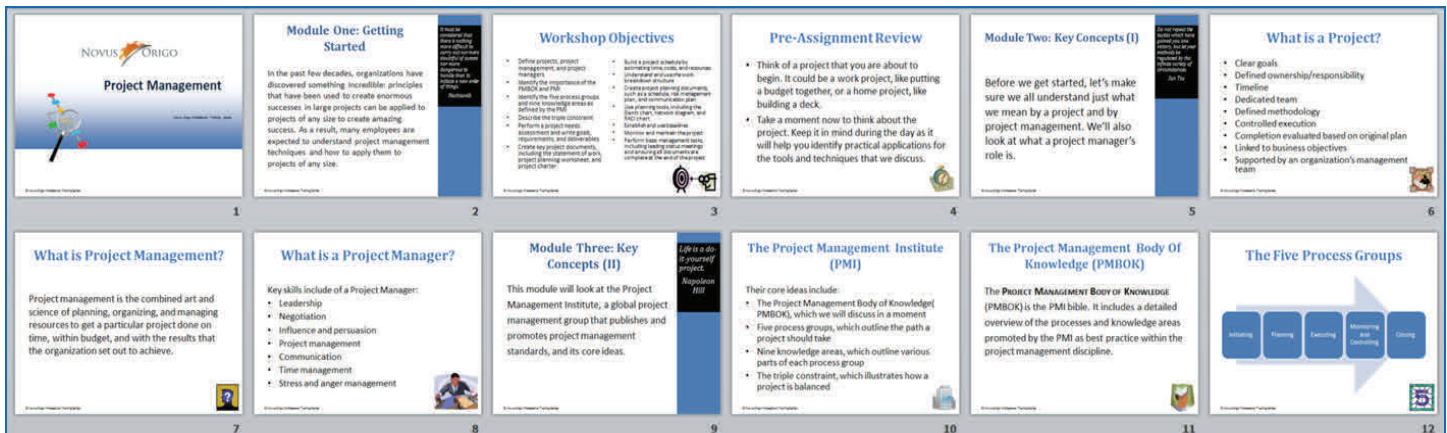
Novus Origo’s professional training courses & workshops are interactive and utilize a multitude of instructional methods before class, during class, and “after” class to deliver successful learning that incorporates and leverages “real work” experiences. **We have over 200 training workshops, and if we don’t have a class that you’re looking for, we can create it for you.**

The Novus Origo Workshop Difference!

- ✓ **Real World Instructors & Facilitators**
- ✓ **Multimedia Presentations with Animated Case Studies**
- ✓ **Group Discussions & Action Learning**
- ✓ **Interactive Icebreakers, Exercises, & Activities**
- ✓ **Quick Reference Job Aids**
- ✓ **Full Color Student Training Manuals**
- ✓ **Pre-Class Assignments**
- ✓ **Post Module Assessments**
- ✓ **Narrated Audio Version of Course for Student’s Anytime “Take Along” Listening (soft skills attendees*)**
- ✓ **Paperback Book Version of Course for Student’s Anytime “Take Along” Reading (soft skill attendees*)**

* English Soft Skills Classes

Sample of Workshop Curriculum — Project Management



International Recognition

Novus Origo has received fourteen (14) international awards and recognition for our training development from the training industry’s most prestigious organizations such as; *Brandon Hall, Interactive Media Awards, Horizon Interactive, E-Learning Media Group, Digital Health Awards, and Omni Awards.*

