AIKFNY Services Driving School Policy

Location: Coquitlam **Contact Information**: • **Phone**: 604-401-5040

• Email: kiany406@gmail.com

Single Driving Lesson Rates

Clients can choose lessons in 60 or 90-minute durations; rates apply accordingly.

• Class 5/7: \$60.00/hour

• Class 4: \$70.00/hour

Up to \$50 in additional fees may apply if the lessons/road tests occur outside of Port Coquitlam or Coquitlam. See the Additional Charges section below.

Package Rates

- Class 5/7: 10 lessons (60 minutes each) for \$550.00
- Class 4: 10 lessons (60 minutes each) for \$650.00

Note: Each driving lesson includes a minimum of 40–60 minutes of practice. Complimentary pickup and drop-off are provided.

Road Test Package

\$150.00 – Includes car rental, student pickup/drop-off, and a 30-minute warm-up session.

Additional fees may apply if the road tests occur outside of Port Coquitlam or Coquitlam, see Additional Charges section below.

Car Rental for Non-Students

If a client requesting a car rental is **not a student** of AIKFNY Services Driving School, a mandatory **one-hour driving skills assessment** will be required, charged at the regular hourly rate.

Additional Charges

The above rates are for Coquitlam and Port Coquitlam. AIKFNY Services Driving School may provide services outside these areas upon request, with an additional charge of \$50.00 and a minimum lesson duration of 90 minutes.

Refund Policy

- No refunds will be provided for lessons already completed.
- For package purchases, **unused lessons will be refunded**. Used lessons will be charged at the **regular hourly rate**, and the balance will be refunded.
- Refund requests must be submitted via **email or written notice** at least **24 hours before the scheduled lesson**.

Cancellations

- Lessons must be **cancelled at least 24 hours in advance** to avoid charges. Cancellations can be made via email, phone, or text.
- No-shows will be charged the full lesson fee.
- Road Test Appointments: Cancellations of road test appointments made by the school require 72 hours' notice, as ICBC must be informed. Clients are responsible for any late cancellation fees charged by ICBC if the school cannot provide 72 hours' notice.

Additional Passengers

A maximum of **one additional person** is allowed in the vehicle during the lesson for **observation purposes only**. Please note that any additional passengers must be **preapproved by the instructor**.

Taxes

All prices include 5% GST.