



Thank you for expressing an interest for employment with Professional Carers.

At Professional Carers we pride ourselves on offering a highly professional domiciliary home care service, with a personal touch, operating from up to one hour to 24-hours per day. We provide domiciliary care throughout Wirral and Edinburgh to a wide variety of people with learning, physical or sensory disabilities and problems associated with ageing. We are also contracted with the local authority to provide Short Term Assessment and Reablement services. Our aim to maintain independence, allowing choice and control for our service users, responding to their every need.

What does the role of a Care Worker involve?

Due to our continuing growth we are looking for caring, flexible and committed staff to join our team [immediate starts available] for both care and enabler vacancies. As a care worker the day to day tasks conducted may include: -

- Assisting service users with personal care tasks and reablement, promoting dignity at all times.
- Supporting with the administration of medication.
- Supporting to meet nutritional needs through meal preparation and fluid intake prompts.
- Light housekeeping duties.
- Interacting with service users, promoting independence & freedom of choice.
- Ensuring safety throughout the day, escorting to social or other appointments when needed e.g. GP appointments.
- Dementia care.
- Sitting services.
- Catheter and stoma care.

We offer the following:-

- Full training in house conducted by our dedicated team of managers.
- Hourly pay rate above minimum and national living wage, regardless of age.
- Choice of zero-hour contracts or permanent contracted hours on satisfactory completion of probationary period.
- Paid induction and shadowing.
- Mileage payment in your wages each month for car drivers.
- Funding for Level 2 & 3 QCF [formerly NVQ] in Health and Social Care along with opportunities to gain certified training qualifications relevant to this sector.
- Completion of the Care Certificate.
- Free uniform and protective equipment on initial sign up.
- Free Samsung smart phone with inclusive calls and messages for personal and work use.
- Flexible working hours *[must be able to commit to some evenings and one shift per weekend]*.
- Up to 28 days paid holidays.
- Regular service users, consistent hours, runs and limited gaps in between appointments.
- Opportunities for promotion.
- Mentoring scheme.
- Support from a 24/7 on call emergency line.
- Attendance bonus.

- Annual bonus at Christmas.
- Funding available for a bicycle / contribution towards a bus pass for non-drivers.
- £100 bonus when you refer a friend.
- HR app and roster app.
- We are a paperless organisation, meaning less time spent filling in records.

Full time / part time / bank hours available Previous experience in a health care environment is desirable.

Further information can be found by visiting our recruitment page and website at www.professional-carers.co.uk – Good Luck!



Please read our Blog - ***A Life in the Day of a Community Carer***

It's 6am, pitch dark and freezing. I'm flapping at a wailing alarm clock wanting it to shut up. I open one eye and one brain cell and wonder why I ever chose to be a Home Care Support worker. Ahead of me stretches a day of call after call, few breaks, a struggle to keep to schedule, and no doubt some unpredictable challenges.

Then a few more braincells kick-in, and I begin to think about the people I will meet, the help and support my job brings to people, the colleagues I will join up with, and the satisfaction and reward the day will bring. I head for the shower and soon I'm on my way.

I never cease to be amazed by what I discover from day to day as I as I make beds, wash bodies, do battle with continence and mobility aids, pour out gallons of Lactulose, conquer the microwaves and washing machines of the Wirral, and do my own version of "Supermarket Sweep".

I love the conversations. Last week brought 'Will Tranmere be promoted this year?' I heard about life as professional singer, and (I promise this is true), discussed the medieval carvings on the underside of the choir stalls in Chester Cathedral.

I also appreciate those moving moments when you see something inside somebody: the man who seems sad and lonely, who is so much happier when he buys a dog. It tells you something more that he calls the dog 'Cariad' – the Welsh word for love.

Its great to see how many of my colleagues have a genuine concern and affection for the people we visit. I might see it in the gentle handling of someone in pain, in friendly, comfortable banter, in 'going the extra mile' such as spending extra time when someone is struggling, or a simple task such as nipping out for Steredent so a woman can soak her teeth tonight.

Yesterday I visited George, a former merchant seaman sailing regularly to Australia and New Zealand. I had met him twice before, but it was almost 4 months ago. I remembered that his wife would be out, and she would leave his lunch for me to serve after I had supported George to wash, apply creams to his legs and change his pyjamas. I also knew that George would be sitting in the living room.

I let myself in using the key from the keysafe. Called 'Hello' as I opened the living room door, and set off an almighty clattering and banging because since I was there last George had a new bed and it's behind the living room door. I

couldn't get in that way, so I headed into the kitchen and frightened the life out of George's wife Barbara, who doesn't go out at lunchtime now, and lets the carers in herself. I had only been in the house 10 seconds and had caused chaos! Still it gave us all a good laugh and the rest of the visit went according to plan.

I was surprised that after so long Barbara had remembered my name. As I was leaving she told me how delighted she had been after my last visit when she came home and the dishes had been washed, dried and put away. "I even told the social worker about it" she said.

On the way home I began to wonder how something as simple as washing a few dishes can be of such value to somebody and be so appreciated. I don't think it's about dishwashing really, it's that people see it as a moment's thoughtfulness and a touch of kindness. It reminds me that the short time we spend with each person, and the mundane tasks we complete on their behalf, have value and make a positive difference. This is not just a difference to how people manage practically, but also to how people are feeling. We can be a bright spot in a person's difficult day. It's worth getting out of bed for.