

# PROFESSIONAL CARERS

Keeping Service Users and Carers up to date on the latest news, information, events and initiatives.

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- ✓ Congratulations to Team Member of the Year
- ✓ Duty of Candor Annual Report 2019
- ✓ 5 Year Anniversary of Edinburgh Branch
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## NEWSLETTER

January 2020 – Scotland Edition

### WELCOME

Happy New Year and Welcome to Professional Carers newsletter, providing you with an update on the latest news, information, events and initiatives. We hope you enjoy catching up with all the news and welcome your feedback and suggestions of what you would like to see included.



### Christmas Crackers

On the run up to Christmas our carers wore Christmas Jumpers to get into the Christmas Spirit.

Spreading the Christmas Spirit with some of our service users – So our carers bought some Christmas Crackers -



Wishing all our staff and clients a very healthy and Happy New Year 2020

### Christmas Day 2019



Some smiling faces with their Christmas Hats on 😊

### ‘Outstanding’



Many Congratulations to our Head Office on achieving ‘Outstanding’ during their recent CQC inspection.

On being awarded ‘Outstanding’ – The highest possible rating of the service.

This is an amazing achievement and well done to all the staff for the years of commitment and hard work. Ensuring that we are being the best we can be and putting our clients first.

You can also request a copy of the report by contacting the office on 0151 638 4500

We would encourage all of our staff and clients to view the report, which can be accessed via our website or on the CQC’s website.

## Team Member of the Year Awards 2019

Congratulations to Pamela Wilson who was placed joint third for Team Member of the Year competition. Pamela was awarded this for high standard of care, reliability and always willing to help. Well done Pamela from all the team x

Congratulations to everyone – and a massive thank you to all our staff for all their hard work over the last year. Fantastic feedback from family members and professionals – You all deserve a round of applause.

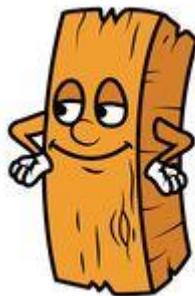


## Refer a Staff Member to Us

Do you know someone who would make a fantastic Professional Carer. Fancy getting £100 Love to Shop Vouchers or even the cash to spend on what you see fit. Well why not refer someone into us for employment. If they complete 6 months employment satisfactorily each referrer will receive this gift!



Conditions apply please speak to a manager for more details.



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**‘Wood’ you believe it!**  
**This year the Edinburgh branch will celebrate**  
**Our 5<sup>th</sup> Anniversary**  
**JULY 2020**



A time to celebrate all our achievements.

## Nominate Your Staff Member of the month

**Everyone deserves a chance to shine**

**It may only take a minute of our time, but it can mean the world to someone who is unable to do it for themselves.**

**You’ve made their day**

**A thank you can go along way**

Please contact our office team with your nominations and comments

## Duty of Candor Annual Report 2019 has now been published.

If you would like to receive a copy of this then please contact our head office who will be able to give you a copy.

No incidents triggering the Duty of Candor were reported in this period. No procedure to report.

Massive Congratulations to our staff who successfully finished Level 6 SVQ 2 Social Services and Healthcare

- Pamela Wilson
- Alix Brett (modern apprenticeship)
- Jenna Snoer

New Staff are enrolling for their SVQ qualifications and will be starting soon...



**Have you visited our new website:-** We have recently redeveloped our website. Take a look or why not subscribe via email to our latest news and blogs. The site can be accessed via [www.professional-carers.co.uk](http://www.professional-carers.co.uk)

Here you will find latest news, information, blogs, newsletters, photos, videos and details of our services and vacancies 

Edinburgh Health and Social Care Partnership

