

C&M Community Services (OP) v1.1 for Professional Carers

Overall Rating



EXCELLENT



Assessment Completed 24/11/2022

Domains

1. Involvement and Information	Good	★★★★☆
2. Personalised Care and Support	Excellent	★★★★★
3. Safeguarding and Safety	Excellent	★★★★★
4. Suitability of Staffing	Excellent	★★★★★
5. Quality of Management	Excellent	★★★★★

Address

Professional Carers, 223a & 225a Seaview Road,
Wallasey, Merseyside

Provider

Julie Harrison

Parent Company

Services

- No services listed

Standards

1. Respecting and Involving Service Users	Good	★★★★☆
2. Consent	Good	★★★★☆
3. Care and Welfare of Service Users	Good	★★★★☆
4. Meeting Nutritional Needs	Good	★★★★☆
5. Co-operating with other Providers	Excellent	★★★★★
6. Safeguarding People who use the Service from Abuse	Good	★★★★☆
7. Cleanliness and Infection Control	Good	★★★★☆
8. Management of Medicines	Good	★★★★☆
9. Safety and Suitability of Premises	Good	★★★★☆
10. Safety, Availability and Suitability of Equipment	Excellent	★★★★★
11. Requirements Relating to Staff Recruitment	Good	★★★★☆
12. Staffing and Staff Deployment	Excellent	★★★★★
13. Staff Support	Excellent	★★★★★
14. Assessing and Monitoring the Quality of Service Provision	Excellent	★★★★★
15. Using Information and Dealing with Complaints	Good	★★★★☆

