

PROFESSIONAL CARERS

Keeping Service Users and Carers up to date on the latest news, progress to date and next steps

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NEWSLETTER

September 2017 2nd Edition

WELCOME

Welcome to Professional Carers second newsletter, providing you with an update on the success of the company, the latest news, progress to date and our next steps. We hope you enjoy catching up with all the news.



We have moved! Since June an opportunity came up to purchase a new office, which is a lot bigger and more suitable. However, don't worry we have only moved next door but one! Carly Peckham, Registered Manager of Care services states 'We have been coordinating this move now for several weeks and I am thrilled with its modern, sleek and professional look.' Carly also added 'We would like to invite all service users old and new to pop into our new office, to have a cup of tea and a chat and have a look round.'



S.T.A.R Service

In June 2017, Professional Carers secured a Tier 2 contract with Wirral Borough Council for Short Term Assessment and Reablement Services (S.T.A.R) in the Wallasey and Moreton areas.

S.T.A.R. will look at what you used

to do and find ways to enable you to become more independent. The ways the team can help include:-

- Increasing your confidence
- Finding new ways for you to do things
- Providing you with specialist equipment or technology if necessary
- Offering practical help and encouragement

We are thrilled with this opportunity that builds on to our existing Domiciliary Home Care contract with Wirral Borough Council, enabling us to further grow as a business and provide additional employment and services to the community within Wirral.



5 Ways to Wellbeing

In May we held our first wellbeing session, we invited service users and staff into our office and enjoyed an afternoon of listening and singing along to music from 'back in the day', those that attended thoroughly enjoyed the afternoon. Such a simple thing opening

the doors of our office an inviting people in, brought such joy to those people in the community who are usually stuck indoors, with only a radio or television to keep them company.



This of course promoted the five ways of wellbeing; We **CONNECTED** – Service users and staff came to the office, so they were **ACTIVE** – We **TOOK NOTE** of how people appreciated us taking time out of our work to put this event on – By talking to one another we **LEARNED** things – We **GAVE** something back to the community.

We are planning on running this event over the next 12 months, due to the success of the first one, we plan to do a different theme each time, if anyone is interested in attending or would like more information please contact us on 0151 638 4500.

CONNECT
KEEP LEARNING
BE ACTIVE
TAKE NOTICE
GIVE

