PROFESSIONAL CARERS

Keeping Service Users and Carers up to date on the latest news, information, events and initiatives.

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NEWSLETTER

Welcome to Winter 2022 Professional Carers Edinburgh Branch newsletter. Sit back and relax, grab a cup of tea and enjoy some news and updates that we have to share.



New Premises



On November 7th we vacated Royal Elizabeth Yard after 7 years and moved into our new office location at The Loan in South Queensferry. We have been busy settling in but we hope to welcome you all to some organised events and fundraisers in the New Year.

Care Inspection

As many of you will be aware, we have just received our statutory care inspection. We would like to say a massive thank you to all that participated and offered feedback on our service.

We are delighted to report that we scored 5 – Very good, on all areas of our inspection.

Cold Weather Warnings

We are set for a really cold winter with snow and ice forecasts. We would like to advise that there is potential that adverse weather conditions may cause some slight delays with your care and support as our care teams travel around the community. However, our office team will keep you updated on any issues as they arise. We will of course try our utmost to keep any disruption to a minimum.

The UK Government advise keeping your room heated to at least 18 degrees Celsius, closing windows overnight and wearing additional layers of clothing to prevent illness.

It's a good idea to keep an emergency stock of food, medication and other essentials in case the weather prevents regular day to day activities.



National Elf Day

On December 2nd Professional Carers took part in Elf day to raise money for Alzheimer's UK. We are pleased to announce that we raised a total of £1099.41







Have your say!

Did you know that you can leave
Professional Carers a review on
Facebook or Google? Whether you're
an employee, a service user or a
family member. We welcome all
reviews and feedback as they help us
to shape the service that we deliver.
You can also like and follow us on
Facebook or Instagram to stay up to
date with the latest news and
information.

If carers or service users have any suggestions or ideas on how Professional Carers can improve its service, we would love to hear from you. Please contact India Livingstone Manager on 0131 319 1968 or via email india.livingstone@professional-carers.co.uk



Please meet Sebastian our Lead Trainer and Care Coordinator.



- 1] How long have you worked in care and what roles have you completed?
- I have worked in the care sector ever since I moved to Scotland (from Poland) in 2015.
- I started out working as a community care assistant, I even worked previously with Professional Carers as a care assistant in 2017 before moving to work in a nursing home. During my time in the nursing home I achieved my SVQ2 and 3 in health and social care.
- These Qualifications allowed me to progress to a senior carer role and then on to be a Care Practitioner before returned to Professional Carers to take on the role of Trainer and Care Coordinator.
- 2] What do you enjoy about your job role?
- Working with wonderful and dedicated people. My job is very exciting, knowing that together as a team we are changing so many lives for the better is really rewarding. Every day is different and brings new challenges.

- 3] If you could do another job for just one day, what would it be and why
- A ship's captain battling a storm on the open ocean
- 4] If you had to eat one meal, every day for the rest of your life, what would it be?
- Proper Italian Pizza
- 5] If you were stuck on an island what three things would you bring?
- An Axe, flint and all the J.R.R. Tolkien books.
- 6] Tell us an interesting fact about you that nobody knows.
- I once had hair!!!
- 7] Three words to best describe you.
- Bold, cheeky and gentle.
- 8] What is the one thing, you can't live without?
- My family.

Halloween Competition Winner

A huge congratulations to Bev Smith who won 2nd prize in our company wide Halloween dress up competition. Bev won an amazon fire stick for her fantastic efforts.



Did you know you can nominate for 'Team Member of the Month'?

Each month we run a team member of the month incentive scheme to shine a light on the fantastic work our care team does. The chosen person is presented with a badge, lanyard, certificate and awarded an additional day of paid holiday — on us!

Nominations for this award can be made by anyone. Simply email us at edinburgh@professional-carers.co.uk with the reasons for nomination. If your nominee is not selected, they will receive an email detailing that they have been nominated and the reasons why. All nominations are anonymous.

Our most recent winners are:
August – Bev Smith
September – Lauren Murphy
October – Sandy Thomson
November – Louise York

We Wish You a Merry Christmas and a Happy New Year!

Finally, we would like to take this opportunity to wish you a very Merry Christmas and a Happy New Year from all of us here at Professional Carers.

