



MADISON

PHYSICAL THERAPY

Cancellation and No Show Policy

Here at Madison Physical Therapy we schedule each patient with 1 therapist at a time. We do not perform group therapy or schedule more than 1 patient in a time slot. When we have a cancellation on short notice or a no-show for an appointment it is virtually impossible to fill these openings. These open slots then become lost time during the day that can never be made up. We are not like a doctor's office that has so many appointments a day that it doesn't matter if a few cancel. Cancellations and no-shows have a significant negative impact on our business.

Due to the negative impact on our business that cancellations and no shows have we ask that you please give as much notice as possible if you have difficulty keeping your appointment.

Signature

Date