

## Robin C. Nagele, M.A.

Forensic Security Consultant & Expert Witness  
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### EXECUTIVE SUMMARY

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Robin C. Nagele, M.A., is the Principal and Founder of Nagele Security Advisors, LLC — a U.S. Small Business Administration-certified Service-Disabled Veteran-Owned Small Business (SDVOSB) and Veteran-Owned Small Business (VOSB) — offering over 40 years of cumulative experience in military, corporate, and private-sector security and leadership. A retired U.S. Army Military Police Corps Sergeant Major (E-9), Robin attained the Army's highest enlisted rank in 18 years — a distinction reserved for fewer than 1% of all enlisted soldiers — before completing 21 years of honorable service.

Robin's civilian career spans 19 years of security and leadership experience, including directing global physical security for Starbucks Coffee Company Headquarters and managing large-scale maritime and guard force operations across residential and commercial properties. Backed by dual Master of Arts degrees from Webster University and a Bachelor of Science in Criminal Justice, Robin is a member of the International Association of Professional Security Consultants (IAPSC) and applies the IAPSC Forensic Methodology — a consensus-based, peer-reviewed framework reviewed and accepted by multiple Federal District Courts throughout the United States — to evaluate premises liability, negligent security, and standard of care in civil litigation.

### FORENSIC METHODOLOGY

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All forensic opinions are developed in strict accordance with the IAPSC Forensic Methodology (Rev. January 2025) — a consensus-based, peer-reviewed framework that has been reviewed and accepted by multiple Federal District Courts throughout the United States. The methodology follows five structured phases:

- **Evidence Review & Synchronization:** Analysis of all discovery materials, incident reports, CCTV, post orders, crime history data, policies and procedures, and site-specific documentation to identify factors contributing to the crime risks present at the time of the incident.
- **Security Risk Assessment:** A qualitative, quantitative, or hybrid assessment identifying relevant risks based on the facts of the case to determine the likelihood that a vulnerability could be successfully exploited or a security countermeasure compromised.
- **Threat Assessment:** Evaluation of actual and inherent threats, including site and vicinity crime history, calls for service, offense reports, and the relationship between the property's characteristics and the criminal event.
- **Vulnerability Assessment & Security Survey:** Physical site inspection and analysis of security weaknesses, including building design, lighting, lines of sight, security equipment, guard force performance, post orders, and security management programs.
- **Analysis & Opinions:** Determination of the adequacy of security at the location on the date of the incident, culminating in a comprehensive, evidence-based written report and professional opinions to a reasonable degree of professional security certainty.

## AREAS OF EXPERT OPINION

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- Physical Security Standard of Care: Forensic evaluation of premises liability, negligent security, and foreseeability of crime using the IAPSC Forensic Methodology.
- Crime Prevention Through Environmental Design (CPTED): Assessment of Natural Surveillance, Territorial Reinforcement, and environmental design deficiencies in commercial and public assembly occupancies.
- Access Control & Alarm Systems: Evaluation of electronic security infrastructure, detection systems, and physical access control protocols, including nuclear-grade intrusion detection systems (Alpha, Bravo, Charlie, and Delta alert classifications).
- Organizational Negligence: Evaluation of security training, supervisory protocols, guard force deployment, post orders, and security management program adequacy.
- Workplace Violence Prevention & Intervention (WVPI): Behavioral threat recognition, pre-incident indicator analysis, and threat management program evaluation.
- Crime Foreseeability: Analysis of actual and inherent threats, calls for service, crime index data, and CAP Index assessments to establish constructive and actual notice.
- Premises Liability: Negligent security, site audits, security vulnerability assessments, and evaluation of landlord / tenant duty of care.
- Florida Statute 768.0706 & HB 837 Compliance: Evaluation of multifamily and commercial property security standards under Florida's specific statutory framework.
- Executive Protection & Personal Security Operations.
- Maritime Security: MTSA and ISPS Code compliance for port facilities and vessel operations.
- Emergency Management, Incident Command Systems (ICS), and Risk Mitigation.

## FORMAL EDUCATION

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- Master of Arts (M.A.), Business and Organizational Security Management | Webster University | 2016
- Master of Arts (M.A.), Management and Leadership | Webster University | 2012
- Bachelor of Science, Criminal Justice | Excelsior College | 2003

## PUBLICATIONS & MEDIA

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- Nagele, Knowles & Associates. (2020). *Guide to Reducing the Risk of Workplace Violence... The Absolute Essentials* (2nd ed.). The Center for Self-Organizing Leadership™. ISBN: 978-0-9721204-8-7. (Original work published 2018.) **Amazon Bestseller**. Co-authored by Robin C. Nagele, M.A., Richard N. Knowles, and Claire Knowles.
- Co-Host — At the Microphone: What Leaders Need to Know and Do to Reduce the Risk of Workplace Violence | Bold Brave Media, Channel 100 | 24 Episodes | Nagele, Knowles & Associates | 2017–2020
- Featured Guest — Meet the Author Series | Safeopedia.com | Subject: Reducing the Risk of Workplace Violence | Nagele, Knowles & Associates | November 2023

## SPEAKING ENGAGEMENTS & PROFESSIONAL ACTIVITIES

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- Guest Speaker — Florida Association of Licensed Investigators (F.A.L.I.) Annual Conference | 2026
- Guest Speaker — Situational Awareness and Active Threat Response Protocols | Private Corporate Client | Ongoing

## **PROFESSIONAL EXPERIENCE**

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### **Principal and Founder | Forensic Security Consultant & Expert Witness | 2025 – Present**

*Nagele Security Advisors, LLC | Dunedin, Florida*

- Retained as a forensic security expert and expert witness in civil litigation matters involving premises liability, negligent security, and standard of care.
- Apply the IAPSC Forensic Methodology to conduct systematic, objective analysis of security incidents and physical security infrastructure.
- Conduct strategic security vulnerability and risk assessments for commercial and organizational clients.
- Provide Workplace Violence Prevention and Intervention (WVPI) consulting, including behavioral threat identification and threat management program development.
- Deliver executive-level security advisory services on organizational resilience and liability mitigation.

### **Partner | Security Advisor | WVPI Specialist | 2017 – 2025**

*Nagele, Knowles & Associates | St. Petersburg, Florida*

- Provided comprehensive threat assessments, physical security protocols, and tailored security strategies to corporate and organizational clients.
- Developed and delivered advanced WVPI training programs and executive leadership advisory services.
- Delivered specialized training in Behavioral Threat Recognition and organizational resilience to security and leadership professionals.
- Co-authored Amazon Bestselling publication on workplace violence prevention, disseminated nationally through workshops, seminars, and commercial publication.

### **Principal | Personal Protection Specialist | 2015 – 2017**

*Nagele Protective Services | Dunedin, Florida*

- Conducted executive protection missions and directed security operations for Ultra-High-Net-Worth Individuals and corporate executives, applying the same systematic threat assessment, environmental vulnerability analysis, and advance security methodology used in forensic premises liability evaluations.
- Directed residential and operational security assessments, evaluating physical security infrastructure, access control systems, and environmental vulnerabilities. This work is directly parallel to the site inspection and security survey components of the IAPSC Forensic Methodology.
- Managed proactive threat mitigation and intelligence-gathering operations, developing the analytical framework for identifying security deficiencies and anticipating foreseeable risk. This experience is foundational to standard of care analysis in civil litigation.

### **Director of Operations | 2014 – 2015**

*KKP Security Group / S2 Safety and Intelligence Institute / Largo, Florida*

- Directed training program development and oversight for hundreds of security, intelligence, and law enforcement professionals, building direct expertise in industry training standards, certification requirements, curriculum design, and competency benchmarks central to standard of care evaluations in security negligence litigation.
- Supervised a professional instructor staff responsible for delivering security and law enforcement training, developing firsthand knowledge of how training programs should be structured, documented, and evaluated. This experience is directly applicable to assessing guard force training adequacy and organizational negligence in litigation matters.

- Managed full operational accountability across all business functions, including quality control of training delivery, instructor performance evaluation, and organizational compliance, providing the operational governance perspective applied in forensic security assessments.

#### **Branch Manager | Security Operations Manager | 2012 – 2014**

*McRoberts Protective Agency | Tampa Bay, Florida*

- Managed a guard force of over 180 protective and maritime security officers deployed across high-rise commercial infrastructure and critical port facilities. This experience provides direct operational expertise in guard force deployment, supervision standards, post order development, and security staffing adequacy directly applicable to negligent security and premises liability evaluations.
- Oversaw physical security operations for three cruise terminals and twenty-three vessels monthly, ensuring full compliance with the Maritime Transportation Security Act (MTSA) and ISPS Code, establishing deep familiarity with federal security compliance frameworks and the consequences of security infrastructure failures in high-volume public assembly environments.
- Directed all branch operations including P&L, contract management, and performance accountability, developing the organizational governance and supervisory oversight perspective applied in forensic evaluations of security management programs and contractor compliance.

#### **Principal | Personal Protection Specialist | March 2010 – September 2012**

*Nagele Protective Services | Dunedin, Florida*

- Provided discrete executive and personal protection services for UHNWI, corporate executives, family members, and high-profile public figures across domestic and international environments, conducting detailed advance security surveys evaluating physical security infrastructure, environmental vulnerabilities, crowd dynamics, and threat indicators consistent with CPTED principles applied in forensic security analysis.
- Directed all security advance operations and intelligence-gathering activities, performing systematic environmental threat assessments and vulnerability identification. This mirrors the analytical process applied in forensic site inspections and security surveys conducted in premises liability matters.

#### **Corporate Physical Security Manager | Senior Executive Protection Specialist | 2007 – 2010**

*Starbucks Coffee Company Headquarters | Seattle, Washington*

- Oversaw physical safety and security operations of the Global Security Operations Center (GSOC), responsible for more than 10,000 employees and over 60 critical facilities worldwide, providing the large-scale organizational security management perspective directly applicable to corporate standard of care evaluations.
- Managed a team of seven security practitioners as direct reports, along with all contract security officer agreements and services.
- Supervised the CEO's Executive Protection team, residential security operations, and all associated security technology systems.
- Partnered with Legal and Enterprise Risk departments to prepare annual Proxy Statement security disclosures, developing direct familiarity with the intersection of security operations and corporate legal liability.
- Directed the development and execution of Active Shooter response protocols in coordination with local, state, and federal law enforcement agencies.

## **Military Police Corps | Sergeant Major / E-9 (Retired) | 1986 – 2006**

### *United States Army*

- Attained the highest enlisted rank of Sergeant Major (E-9) in an unprecedented 18 years — a distinction achieved by fewer than 1% of all enlisted soldiers — completing 21 years of distinguished service. Recipient of the Bronze Star Medal, Meritorious Service Medal (3rd Award), Commendation Medal (5<sup>th</sup> Award), Combat Action Badge, and numerous additional decorations recognizing sustained excellence in Military Police leadership and combat operations.
- Served as NCOIC of Nuclear Physical Security Operations at Kriegsfeld Army Depot, maintaining command oversight of comprehensive electronic security and alarm infrastructure including Alpha, Bravo, Charlie, and Delta alert classifications. Held formal Army certifications in Intrusion Detection System Operations (172 hours) and Entry Control, directly applicable to standard of care evaluations involving access control, alarm systems, and physical security infrastructure.
- Certified U.S. Army Drill Sergeant — responsible for training, evaluating, and certifying Military Police soldiers to federal standards of performance. This instructor-level experience provides the technical foundation for evaluating guard force training adequacy, post order compliance, and security personnel competency in litigation matters.
- Served as First Sergeant (Senior Enlisted Leader) and Brigade Operations Sergeant Major (S3), the civilian equivalent of a Senior Operations Director responsible for security mission planning, personnel deployment, and operational readiness across an entire Military Police Brigade. This experience is directly applicable to evaluating organizational security management, supervisory accountability, and guard force oversight in premises liability cases.
- Combat Veteran: served and led combat support missions in Iraq (2002–2003) and Bosnia (1995–1996). Awarded the NATO Medal for service with NATO Operations in the Former Yugoslavia and the Combat Action Badge confirming direct engagement with hostile forces.
- Member, Sergeant Morales Club — U.S. Army Europe and Seventh Army (1994) — a selective recognition reserved for NCOs demonstrating exceptional leadership and genuine concern for soldier welfare.

## **PRIOR TESTIMONY & CASE EXPERIENCE**

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- King v. [Defendant] — Case No. 2024-004735-CA-01 | Negligent Security | Defense | Eleventh Judicial Circuit, Miami-Dade County, Florida | Matter resolved 2026.
- Suarez v. Quinto Patio Bar, Inc. et al. — Case No. 2025-003634-CA-01 | Negligent Security / Premises Liability | Plaintiff | Eleventh Judicial Circuit, Miami-Dade County, Florida | Matter pending 2026.

Additional case history and complete testimony list available upon request.

## **PROFESSIONAL AFFILIATIONS & CREDENTIALS**

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- Member, International Association of Professional Security Consultants (IAPSC) | 2026 – Present
- Certified Service-Disabled Veteran-Owned Small Business (SDVOSB) — U.S. Small Business Administration | Certified May 2026
- Certified Veteran-Owned Small Business (VOSB) — U.S. Small Business Administration | Certified May 2026
- Situational Awareness Specialist – Advanced Practitioner (SAS-AP) | The Arcuri Group, LLC
- LEOSA / HR 218 Certified | Retired Federal Law Enforcement Carry Status

## **MILITARY TRAINING & SERVICE SCHOOLS**

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- U.S. Army Sergeants Major Academy — Class 55 Graduate | 38 Weeks | 2005
- U.S. Army Drill Sergeant School — Certified Instructor | 9 Weeks
- U.S. Army Intrusion Detection System Operator Certification — 172 Hours | Kriegsfeld Army Depot
- U.S. Army Entry Control Custodial Agent Certification — 72 Hours | Kriegsfeld Army Depot
- U.S. Army Protective Services Course | 3 Weeks | 1993
- U.S. Army Hostage Negotiations Course | 2 Weeks | 1999
- U.S. Army Special Reaction Team Course | 2 Weeks | 1990
- U.S. Army Military Police Academy
- U.S. Army First Sergeant Course | 3 Weeks | 2002
- U.S. Army Battle Staff Course | 6 Weeks | 2003
- U.S. Army Advanced NCO Course | 11 Weeks | 1997
- U.S. Army Airborne School | 3 Weeks | 1991
- U.S. Army Air Assault School | 2 Weeks | 1991
- Anti-Terrorism Evasive Driving Course — Germany
- Emergency Vehicle Operations Instructor Course (EVOC) — Washington State CJTC