



Terms and Conditions for Paul Hyde International Limited Trading As Cymru Drones

Effective Date: 01-01-25

Business Name: Paul Hyde International Limited Trading As Cymru Drones

Business Address: Registered Office- 3 Victoria Parade, Urmston, Manchester, M41 9BP

Contact Email: info@cymrudrones.com

Phone Number: 07772943728

Website: www.cymrudrones.com

1. Introduction

These Terms and Conditions ("Terms") govern your use of services provided by Cymru Drones ("we," "us," or "our"). By booking or engaging with our drone services, you agree to be bound by these Terms. If you do not agree, please do not use our services.

2. Services

We provide commercial drone services including but not limited to:

- Aerial photography and videography
 - Real estate and property surveys
 - Event coverage
 - Roof and infrastructure inspections
 - Drone rental and operation with licensed pilots

Custom services may be available upon request and are subject to agreement.

3. Bookings and Payments

- All services must be booked in advance through our website, phone, or email.
- A deposit may be required to confirm a booking. If so full payment will be due 7 days prior to the scheduled service date. If a deposit is not requested an invoice will be issued with payment due strictly within 7 days from invoice date. We reserve the right to charge 10% per month interest for late payment.
- Accepted payment methods include bank transfer, credit card, tap to pay.

4. Cancellation and Refund Policy

- Cancellations made more than 14 days before the scheduled service will receive a full refund if a deposit has been paid.
- Cancellations made within 14 days will forfeit the deposit if a deposit has been paid.
- Cancellations due to weather or airspace restrictions will be rescheduled at no extra cost or refunded if rescheduling is not possible.

5. Client Responsibilities

Clients must ensure:

- All necessary permissions (e.g., property owner consent) are obtained for drone operation.
- The area is safe and clear of obstructions.
- Children and pets are kept clear of the drone operation area.

We reserve the right to refuse service if safety is compromised.

6. Safety and Compliance

- All drone operations are conducted in compliance with the Civil Aviation Authority regulations.
- Our pilots are certified and insured for commercial operations.
- Flight operations are subject to airspace restrictions, weather conditions, and on-site assessments. We reserve the right to refuse to operate on the day if safety may be compromised.

7. Intellectual Property

- All footage and images captured remain the property of Cymru Drones until full payment is received.
- Upon payment, you receive a non-exclusive, non-transferable license to use the media for your intended purposes.
- You may not resell, sublicense, or distribute the content without written consent.

8. Liability

- We are not liable for delays or cancellations due to weather, regulatory restrictions, or unforeseen circumstances.
 - We are not liable for damage to property or injury unless caused by negligence on our part.
 - You agree to indemnify and hold us harmless from any claims related to misuse of the drone footage or violation of third-party rights.
- Nothing in this agreement limits or excludes Cymru Drones liability for any liability which cannot be limited or excluded by applicable law.
- Cymru Drones shall not be liable to the client whether in contract, tort (including negligence) for breach of statutory duty, or otherwise, arising under or in connection with this agreement for
- Loss of profits, loss of sales or business, loss of agreements or contracts, loss of anticipated savings, loss of or damage of goodwill, loss of use or corruption of software, data or information, any indirect or consequential loss.

9. Privacy

- We respect all local privacy laws and regulations.
- We will not intentionally record individuals without consent in private settings.- Clients are responsible for informing guests or others on-site that drone recording is occurring.

10. Governing Law

These Terms shall be governed by and construed in accordance with the laws of England And Wales without regard to its conflict of law provisions.

11. Changes to Terms

We reserve the right to modify these Terms at any time. Updated versions will be posted on our website with the effective date.

****By booking or using our services, you acknowledge that you have read, understood, and agree to these Terms and Conditions.****
